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## BUDGET OVERVIEW Senate Finance and Assembly Ways and Means January 27, 2003

Good afternoon Mr. Chairman and members of Senate Finance and Assembly Ways and Means. For the record my name is Ginny Lewis, Director of the Department of Motor Vehicles. With me today is Dana Mathiesen, Deputy Director, the Administrators and the fiscal staff for the Department.

Today I'd like to highlight what DMV has accomplished in the past two years and provide you an overview of our budget request for the next biennium. This presentation is not intended to be specific to each decision unit within our budgets as I felt that level of detail would be more appropriate for our Budget subcommittee hearings. We developed a strategic plan as a cohesive agency. The enhancements submitted in the Executive Budget reflect that plan and what is needed for us to accomplish our mission. The final budget approved by the 2003 Legislature will greatly influence the rate of change and improvements for the Department in the upcoming biennium.

So, what have we accomplished in the past two years? Before I describe those accomplishments, let's me briefly list them. We have

- Split DMV from Public Safety
- Transferred the collection of motor fuel taxes from Taxation to DMV
- Completed the sunset license plate reissue
- Installed automated knowledge testing technology
- Rerouted the 1800 phone calls to significantly reduce our expenses
- Implemented digital driver license, and
- Partnered with US Certified Letters for the handling of the department's certified mailings.

As you will recall, Senate Bill 481 was approved by the 2001 Legislature and split the DMV from Public Safety. Quite honestly, myself and the Team you see sitting behind me hit the ground running in October 2001. Although the bill became effective in July of 2001, we worked through a transition

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