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Kenny C. Guinn
Governor



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April 30, 2003

Ginny Lewis
Director

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To: Senator Dean Rhoads
Assemblyman David Parks
Co-chairmen of the Subcommittee on Public Safety, Natural Resources
and Transportation

From: Ginny Lewis, Director

Subject: DMV Budget Closing Hearing – April 29, 2003

During the budget closing hearing before your subcommittee on April 29, 2003, there was lengthy discussion on the Field Services staffing proposal as reflected in Budget Account 4735, decision unit E-350.

With the exception of eliminating the staff requested for Carson City to implement Saturday Services, the committee deferred further action on this decision unit. The Committee did request that the Department re-evaluate the proposal to ensure it provides a sufficient level of staffing to address the wait times in DMV metropolitan offices.

Subsequent to the hearing, I met with Governor Guinn to discuss the Executive Budget specific to the staffing proposal. This proposal, as it stands today, requests a total of 147 positions and allows for 100% efficiency in the DMV metropolitan offices as well as Saturday Services in Carson City. This package represents the amended version of the Governor's budget. This staffing request coupled with the Kiosk project, the software upgrade to allow registration renewals at emission stations, our current and future implementation of Internet transactions and the aggressive public education campaign represent a solid plan to address customer wait times. The Governor and I are confident this plan will bring the desired results and greatly improve the delivery of services to the motoring public in Nevada.

Based on some comments made during the hearing, it is important for the Committee to understand that the Executive Budget request of 179 positions in the staffing package for Field Services has undergone legitimate analysis and modification through a collaborative effort of DMV staff working closely with LCB. The staffing formula has been refined and now represents a solid methodology to identify a level of staffing to allow for metropolitan service windows to be staffed 100% of the time. As I testified to the Committee, I would be remiss to request funding for something other than what DMV needs to meet the challenges facing this Department. I believe the proposal remaining before your committee represents such a solution.

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SUBMITTED BY: DMV

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In addition to the joint effort to fine-tune the staffing formula, the Governor's Office, DMV and LCB staff have presented funding solutions for DMV budgets that fall under the 22% limitation. These include a change in the use of Record Research reversions, an increase to the fee for a driving record, the establishment of a fee for a Dealers Report of Sale (DRS) and a fee on a third party vehicle sale to allow for operation of the vehicle for a 10-day period prior to the vehicle being registered. These proposals accomplished two things; 1) the desire of the Committee to defer any action this Legislative Session on the 22% limitation on DMV expenditures and 2) the Governor's position to not increase fees for new residents and first time registrations and driver licenses. To reiterate the Governor's position, the vehicle registration fee increase was not and is not contemplated in his budget.

I appreciate the support of your Committee as we continue to close DMV budgets. You have demonstrated an understanding of this Department's budget requests to ensure improved service to the motoring public, specifically the funding for the Kiosk pilot and the \$2m reserved in the budget for full implementation in the FY 04/05 biennium of the use of the Kiosk. I look forward to final closure of the remaining DMV budgets to include the unresolved issues surrounding the staffing proposal.

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C: Governor Kenny C. Guinn
Senator Bill Raggio, Chairman of Senate Finance
Assemblyman Morse Arberry, Chairman of Ways and Means