

Senate Concurrent Resolution No. 11—Committee on
Human Resources and Facilities

FILE NUMBER.....

SENATE CONCURRENT RESOLUTION—Urging the
Department of Human Resources to establish a statewide
informational and referral system for health, welfare, human
and social services.

WHEREAS, The State of Nevada recognizes the importance of efficient and reliable access to information and referrals concerning programs for health, welfare, human and social services for residents of the State of Nevada, including, without limitation, services for senior citizens, persons with mental or physical disabilities, indigent persons, homeless persons, persons who are functionally illiterate, victims of crime and children; and

WHEREAS, The residents of the State of Nevada will benefit from a centralized, comprehensive and statewide connection to information about and referrals to programs for health, welfare, human and social services in this state that integrates valuable existing information and referral systems; and

WHEREAS, The Federal Communications Commission has designated 2-1-1 as the abbreviated dialing code for access to community informational and referral services for the entire country; and

WHEREAS, The 2-1-1 dialing code makes it possible for persons in need of health, welfare, human and social services to access information about and referrals to useful programs for their particular needs from one centralized location; and

WHEREAS, One of the major barriers to health, welfare, human and social services is a lack of knowledge about the availability of the services and how to find the services, and dialing 2-1-1 is an easy, accessible option for persons in need of those services; and

WHEREAS, Other states and large cities have very successfully implemented an informational and referral system using the 2-1-1 dialing code to meet the informational and referral needs of persons in those states and cities; and

WHEREAS, The establishment and maintenance of a statewide informational and referral system to provide information and referrals to persons in this state concerning health, welfare, human and social services, including, without limitation, the provision of access to the system by dialing 2-1-1, is an efficient and effective way to ensure that the residents of this state receive needed services; now, therefore, be it

RESOLVED BY THE SENATE OF THE STATE OF NEVADA, THE ASSEMBLY CONCURRING, That the members of the Nevada Legislature hereby urge the Department of Human Resources to

establish and maintain a statewide informational and referral system for health, welfare, human and social services; and be it further

RESOLVED, That the Secretary of the Senate prepare and transmit a copy of this resolution to the Department of Human Resources.