

ASSEMBLY BILL NO. 310—ASSEMBLYWOMAN SMITH

MARCH 21, 2005

JOINT SPONSOR: SENATOR TITUS

Referred to Committee on Ways and Means

SUMMARY—Provides for establishment of statewide nonemergency information and referral telephone system concerning health, welfare, human and social services. (BDR 18-829)

FISCAL NOTE: Effect on Local Government: No.

Effect on the State: Contains Appropriation not included in Executive Budget.

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~omitted material~~ is material to be omitted.

AN ACT relating to health; providing for the establishment of a statewide nonemergency information and referral telephone system concerning health, welfare, human and social services that is accessible by dialing the digits 2-1-1; making an appropriation; and providing other matters properly relating thereto.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. Chapter 232 of NRS is hereby amended by adding thereto a new section to read as follows:

1. The Department, in collaboration with any state or local agencies or community-based organizations which provide information and referral services concerning health, welfare, human and social services and any group established by the Governor to implement a statewide information and referral system concerning health, welfare, human and social services, shall establish and maintain a statewide information and referral system to provide nonemergency information and referrals to the



1 *general public concerning the health, welfare, human and social*
2 *services provided by public or private entities in this State. The*
3 *system must:*

4 *(a) Integrate any information and referral systems previously*
5 *established by state agencies, local agencies or community-based*
6 *organizations with the system established pursuant to this section;*

7 *(b) Be the sole system in this State which is accessible to a*
8 *person by dialing the digits 2-1-1 and which provides*
9 *nonemergency information and referrals to the general public*
10 *concerning the health, welfare, human and social services*
11 *provided by public or private entities in this State;*

12 *(c) Be accessible to a person using the public telephone system*
13 *by dialing the digits 2-1-1; and*

14 *(d) Include information that is updated periodically.*

15 *2. In establishing the statewide information and referral*
16 *system, the Department, any state or local agencies or community-*
17 *based organizations which provide information and referral*
18 *services concerning health, welfare, human and social services*
19 *and any group established by the Governor to implement a*
20 *statewide information and referral system concerning health,*
21 *welfare, human and social services shall consult with*
22 *representatives of:*

23 *(a) The Public Utilities Commission of Nevada;*

24 *(b) Telephone companies which provide service through a*
25 *local exchange in this State;*

26 *(c) Companies that provide wireless phone services in this*
27 *State;*

28 *(d) Existing information and referral services established by*
29 *state agencies, local agencies or community-based organizations;*

30 *(e) State and local agencies or other organizations that provide*
31 *health, welfare, human and social services;*

32 *(f) Nonprofit organizations; and*

33 *(g) Such other agencies, entities and organizations as*
34 *determined necessary by the Department, any state or local*
35 *agencies or community-based organizations which provide*
36 *information and referral services concerning health, welfare,*
37 *human and social services or any group established by the*
38 *Governor to implement a statewide information and referral*
39 *system concerning health, welfare, human and social services.*

40 *3. The Public Utilities Commission of Nevada, each*
41 *telephone company which provides service through a local*
42 *exchange in this State and each company that provides wireless*
43 *phone services in this State shall cooperate with the Department,*
44 *any state or local agencies or community-based organizations*
45 *which provide information and referral services concerning*



1 *health, welfare, human and social services and any group*
2 *established by the Governor to implement a statewide information*
3 *and referral system concerning health, welfare, human and social*
4 *services in the establishment of the statewide information and*
5 *referral system.*

6 **Sec. 2.** NRS 232.290 is hereby amended to read as follows:

7 232.290 As used in NRS 232.290 to 232.465, inclusive, *and*
8 *section 1 of this act*, unless the context requires otherwise:

9 1. "Department" means the Department of Human Resources.

10 2. "Director" means the Director of the Department.

11 **Sec. 3.** There is hereby appropriated from the State General
12 Fund to the Department of Human Resources the sum of \$200,000
13 for the establishment of the statewide nonemergency information
14 and referral telephone system concerning health, welfare, human
15 and social services established pursuant to section 1 of this act.

16 **Sec. 4.** Any remaining balance of the appropriation made by
17 section 3 of this act must not be committed for expenditure after
18 June 30, 2007, and must be reverted to the State General Fund on or
19 before September 21, 2007.

20 **Sec. 5.** This act becomes effective upon passage and approval.



