SENATE BILL NO. 537-COMMITTEE ON COMMERCE AND LABOR

(ON BEHALF OF THE DIVISION OF FINANCIAL INSTITUTIONS)

MARCH 26, 2007

Referred to Committee on Commerce and Labor

SUMMARY—Revises certain provisions governing financial institutions. (BDR 55-582)

FISCAL NOTE: Effect on Local Government: Increases or Newly Provides for Term of Imprisonment in County or City Jail or Detention Facility.

Effect on the State: Yes.

EXPLANATION - Matter in **bolded italics** is new; matter between brackets formitted material is material to be omitted.

AN ACT relating to finances; increasing the minimum amount of initial equities required to organize or incorporate certain businesses; requiring a majority of the members of the board of directors of a banking corporation organized under the laws of this State to be residents of this State; authorizing a family trust to act as a fiduciary only for certain persons; revising provisions governing the regulation of financial institutions, check-cashing services and installment and other short-term lenders; providing an incremental bond schedule for persons who are licensed to issue instruments for the transmission or payment of money; prohibiting a manager of a collection agency from holding himself out as a manager under certain circumstances; providing penalties; and providing other matters properly relating thereto.

Legislative Counsel's Digest:

Sections 1, 9 and 49 of this bill increase minimum equities required to organize or incorporate certain financial institutions. (NRS 661.015, 669.100, 677.210) Section 2 of this bill requires a majority of the members of the board of directors of a banking corporation organized under the laws of this State to be residents of this State. (NRS 661.135) Sections 4, 5, 9 and 12 of this bill provide for the organization and operation of trust companies that do not provide fiduciary services to the general public. (NRS 669.100, 669.210) Sections 6, 14, 16, 23, 36,





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43, 46, 48 and 51 of this bill provide for certain documents filed with or compiled by the Commissioner of Financial Institutions to be confidential in certain circumstances.

Section 8 of this bill reduces the number of persons and businesses who are not subject to the provisions of NRS governing trust companies. (NRS 669.080) Section 10 of this bill decreases the period during which an applicant for a license to operate a trust company must complete an application before the Commissioner will consider the application withdrawn. (NRS 669.150) Section 11 of this bill deletes the requirement that the Commissioner investigate the facts of an application for a license to organize a trust company within 60 days after receiving the application. (NRS 669.160)

Sections 13, 15, 17, 20, 30, 35, 37, 45, 47, 50 and 53 authorize the Commissioner to require licensees to pay restitution to persons who have suffered economic loss because of certain violations committed by licensees. Section 18 of this bill requires persons licensed to issue instruments for the transmission or payment of money to maintain a separate bank account for customers' funds. Section 19 of this bill provides for an incremental bonding schedule for persons licensed to issue certain instruments. (NRS 671.100)

Section 26 of this bill reduces the number of persons and businesses who are not subject to the provisions of NRS governing deferred deposit loans, short-term loans, title loans and check-cashing services. (NRS 604A.250) Section 27 of this bill prohibits a check-cashing service from cashing a check for an amount less than the face value of the check, minus any fee charged for the service. (NRS 604A.400) Section 28 of this bill extends provisions governing multiple deferred deposit and short-term loans to one customer to also apply to multiple title loans to one customer. (NRS 604A.430) Section 29 of this bill provides that the repayment period that certain loan providers must allow for a borrower in default may not extend beyond 180 days. (NRS 604A.675)

Section 31 of this bill reduces the number of associations and businesses that are excluded from the definition of collection agency. (NRS 649.020) **Section 33** of this bill provides for certain certificates of exemption to be issued by the Commissioner. (NRS 649.075) **Section 34** of this bill requires a person holding himself out as the qualified manager of a collection agency to devote a majority of working hours to the actual management of the agency. (NRS 649.315)

Sections 39-43 of this bill add requirements for providers of installment loans.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

Section 1. NRS 661.015 is hereby amended to read as follows: 661.015 No bank may be:

- 1. Organized unless its initial stockholders' or members' equity is [\$300,000] \$5,000,000 or more, or such greater amount as may be required by the Commissioner. The full amount of the initial stockholders' or members' equity of any bank must be paid in cash, exclusive of all organization expenses, except as otherwise provided in this title, before it may be authorized to commence the business of banking.
- 2. Organized or authorized to do banking or banking and trust business unless its deposit accounts are insured by the Federal Deposit Insurance Corporation.





- **Sec. 2.** NRS 661.135 is hereby amended to read as follows:
- 661.135 1. The affairs and business of a banking corporation organized under the laws of this State must be managed or controlled by a board of directors of not less than five in number [who]:
- (a) Who must be selected from the stockholders at the annual meeting of stockholders in such manner as may be provided by the bylaws of the corporation \square ; and
 - (b) A majority of whom must be residents of this State.
- 2. The affairs and business of a banking company so organized must be managed or controlled by no fewer than three managers selected from the members as provided in the operating agreement.
- Sec. 3. Chapter 669 of NRS is hereby amended by adding thereto the provisions set forth as sections 4, 5 and 6 of this act.
 - Sec. 4. "Family trust" means a trust company that:
- 16 1. Does not offer fiduciary services to members of the public; 17 and
- 18 2. Acts only as a fiduciary of a trust created during the lifetime or upon the death of: 19
 - (a) A natural person;

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- 21 (b) A child, grandchild or great-grandchild of a person 22 identified in paragraph (a), but not a stepchild, step-grandchild or 23 step-great-grandchild of that person; or
 - (c) A spouse or former spouse of a person identified in paragraph (a) or (b).
- Sec. 5. A family trust organized or operated pursuant to the 26 provisions of subsection 2 of NRS 669.100 may act only as the fiduciary of a trust created during the lifetime or upon the death of a person specified in subsection 2 of section 4 of this act.
 - Sec. 6. 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate disciplinary action pursuant to NRS 669.280 to 669.295, inclusive, are confidential.
 - The complaint or other documents filed by the Commissioner to initiate disciplinary action and all documents and information considered by the Commissioner when determining whether to impose discipline pursuant to NRS 669.280 to 669.295, inclusive, are public records.
 - **Sec. 7.** NRS 669.020 is hereby amended to read as follows:
 - 669.020 As used in this chapter, unless the context otherwise requires, the words and terms defined in NRS 669.029 to 669.070, inclusive, and section 4 of this act have the meanings ascribed to them in those sections.





- **Sec. 8.** NRS 669.080 is hereby amended to read as follows: 669.080

 1. This chapter does not apply to a person who:
- (a) Does business under the laws of this State, the United States or another state relating to banks, savings banks, savings and loan associations or thrift companies, but if the business conducted in this State is not subject to supervision by a regulatory authority of another jurisdiction, the person must be licensed pursuant to this chapter;
 - (b) Is appointed as a fiduciary pursuant to NRS 662.245;
- 10 (c) Is acting in the performance of his duties as an attorney at 11 law;
 - (d) Acts as a trustee under a deed of trust;
 - (e) [Acts as a resident agent for a domestic or foreign corporation, limited liability company, limited partnership or limited liability partnership;
 - (f)] Acts as a trustee of a trust holding real property for the primary purpose of facilitating any transaction with respect to real estate if he is not regularly engaged in the business of acting as a trustee for such trusts:
 - [(g)] (f) Engages in the business of a collection agency pursuant to chapter 649 of NRS;
 - [(h) Engages in the business of an escrow agency, escrow agent or escrow officer pursuant to the provisions of chapter 645A or 692A of NRS;
 - (i)] (g) Acts as a trustee of a trust created for charitable or nonprofit purposes if he is not regularly engaged in the business of acting as trustee for such trusts;
 - [(j) Receives money or other property as a real estate broker licensed under chapter 645 of NRS on behalf of a principal;
 - (k) Engages in transactions as a broker dealer or sales representative pursuant to chapter 90 of NRS;
 - (h) Acts as a fiduciary under a court trust; or
 - [(m) Does business as an insurer authorized to issue policies of life insurance and annuities or endowment contracts in this State and is subject to regulation and control of the Commissioner of Insurance; or
 - (n)] (i) Acts as a fiduciary if:
 - (1) The fiduciary relationship is not one of his principal occupations; or
 - (2) He serves as a fiduciary, other than a fiduciary for a family trust, for a relative by blood or marriage.
 - 2. A bank, savings bank, savings and loan association or thrift company claiming an exemption from this chapter pursuant to paragraph (a) of subsection 1 must notify the Commissioner [of Financial Institutions] of its intention to engage in the business of a





trust company in this State and present proof satisfactory to the Commissioner [of Financial Institutions] that its fiduciary activities in this State will be subject to regulation by another jurisdiction.

Sec. 9. NRS 669.100 is hereby amended to read as follows: 669.100 [No]

- 1. Except as otherwise provided in subsection 2, no trust company may be organized or operated with a stockholders' equity of less than [\$300,000,] \$2,000,000 or in such greater amount as may be required by the Commissioner.
- 2. A family trust may be organized or operated with a stockholders' equity of less than \$300,000 or in such greater amount as may be required by the Commissioner.
- **3.** The full amount of the initial stockholders' equity must be paid in cash, exclusive of all organization expenses, before the trust company is authorized to commence business.
 - **Sec. 10.** NRS 669.150 is hereby amended to read as follows:
- 669.150 1. An applicant must file an application for a license to transact trust company business with the Commissioner on forms prescribed by the Commissioner, which must contain or be accompanied by such information as the Commissioner requires.
- 2. A nonrefundable fee of not more than \$2,000 must accompany the application. The applicant must also pay such reasonable additional expenses incurred in the process of investigation as the Commissioner deems necessary. In addition, a fee of not less than \$200 or more than \$500, prorated on the basis of the licensing year as provided by the Commissioner, must be paid at the time of making the application.
- 3. A trust company may maintain offices in this and other states. For every branch location of a trust company organized under the laws of this State, and every branch location in this State of a foreign trust company authorized to do business in this State, a request for approval and licensing must be filed with the Commissioner on such forms as he prescribes. A nonrefundable fee of not more than \$500 must accompany each request. In addition, a fee of not more than \$200, prorated on the basis of the licensing year as provided by the Commissioner, must be paid at the time of making the request.
- 4. The Commissioner shall adopt regulations establishing the amount of the fees required pursuant to this section. All money received by the Commissioner pursuant to this section must be placed in the Investigative Account created by NRS 232.545.
- 5. The Commissioner shall consider an application to be withdrawn if the Commissioner has not received all information and fees required to complete the application within [12] 6 months after the date the application is first submitted to the Commissioner or





within [such] a later period as the Commissioner determines in accordance with any existing policies of joint regulatory partners. If an application is deemed to be withdrawn pursuant to this subsection or if an applicant otherwise withdraws an application, the Commissioner may not issue a license to the applicant unless the applicant submits a new application and pays any required fees.

Sec. 11. NRS 669.160 is hereby amended to read as follows:

669.160 1. [Within 60 days after] After the application for a license is filed, the Commissioner shall investigate the facts of the application and the other requirements of this chapter to determine:

(a) That the persons who will serve as directors or officers of the corporation, or the managers or members acting in a managerial

capacity of the limited-liability company, as applicable:

(1) Have a good reputation for honesty, trustworthiness and integrity and display competence to transact the business of a trust company in a manner which safeguards the interests of the general public. The applicant must submit satisfactory proof of these qualifications to the Commissioner.

- (2) Have not been convicted of, or entered a plea of nolo contendere to, a felony or any crime involving fraud, misrepresentation or moral turpitude.
- (3) Have not made a false statement of material fact on the application.
- (4) Have not had a license that was issued pursuant to the provisions of this chapter suspended or revoked within the 10 years immediately preceding the date of the application.
- (5) Have not had a license as a trust company which was issued in any other state, district or territory of the United States or any foreign country suspended or revoked within the 10 years immediately preceding the date of the application.
- (6) Have not violated any of the provisions of this chapter or any regulation adopted pursuant to the provisions of this chapter.
- (b) That the financial status of the directors and officers of the corporation or the managers or members acting in a managerial capacity of the limited-liability company is consistent with their responsibilities and duties.
- (c) That the name of the proposed company complies with the provisions of NRS 657.200.
- (d) That the initial stockholders' equity is not less than the required minimum.
- 2. Notice of the entry of an order refusing a license to a trust company must be given in writing, served personally or sent by certified mail or by telegram to the company affected. The company, upon application, is entitled to a hearing before a hearing officer appointed by the Director of the Department of Business and





Industry, but if no such application is made within 30 days after the entry of an order refusing a license to any company, the Commissioner shall enter a final order.

- 3. If the hearing officer affirms the order of the Commissioner refusing the license, the applicant may file a petition for judicial review pursuant to NRS 233B.130.
 - Sec. 12. NRS 669.210 is hereby amended to read as follows:

669.210 1. Each licensed trust company may:

- (a) Act as trustee under any mortgage or bond of any person or of any municipality or body politic.
- (b) Accept and execute any municipal or corporate or individual trust not inconsistent with the laws of this State.
- (c) Act under the order or appointment of any court as guardian, administrator, receiver or trustee.
 - (d) Act as executor or trustee under any will.
- (e) Act as fiscal or transfer agent of any state, municipality, body politic or corporation, and in such capacity receive and disburse money and register, transfer and countersign certificates of stock, bonds and other evidences of indebtedness.
- (f) Act as local or resident agent of *a* foreign [corporations.] *trust company*.
 - (g) Accept and execute any trust business permitted by any law.
- (h) Acquire the fiduciary rights, powers, duties and liabilities of a bank, savings and loan association, thrift company, trust company or credit union licensed pursuant to titles 55 and 56 of NRS, and upon the effective date of such an acquisition, the fiduciary rights, powers, duties and liabilities of the bank, savings and loan association, thrift company, trust company or credit union vest in and must be performed by the acquiring trust company.
- (i) Do and perform all acts necessary to exercise the powers enumerated in this subsection and authorized by this chapter and any other applicable laws of this State.
- 2. The provisions of subsection 1 do not apply to a family trust.
- 3. A trust company may not engage in any banking business by accepting deposits or making loans.
- 4. As used in this section, "local or resident agent" means an agent appointed by a foreign trust company upon whom process or a notice or demand authorized by law to be served upon the trust company may be served.
 - **Sec. 13.** NRS 669.295 is hereby amended to read as follows:
- 669.295 In addition to any other remedy or penalty, the Commissioner may fimpose!
- 1. Impose an administrative fine of not more than \$10,000 upon a person who:





- [1.] (a) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 14.** Chapter 670 of NRS is hereby amended by adding thereto a new section to read as follows:
- 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate an action to collect a fee pursuant to NRS 670.320 or impose an administrative fine or restitution pursuant to NRS 670.330 are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate such an action and all documents and information considered by the Commissioner when determining whether to collect a fee or impose an administrative fine or restitution specified in subsection 1 are public records.
 - **Sec. 15.** NRS 670.330 is hereby amended to read as follows:
- 670.330 In addition to any other remedy or penalty, the Commissioner may [impose]:
- 1. Impose an administrative fine of not more than \$10,000 upon a person who:
- [1.] (a) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 16.** Chapter 670A of NRS is hereby amended by adding thereto a new section to read as follows:
- 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate an action to collect a fee pursuant to NRS





670A.310 or impose an administrative fine or restitution pursuant to NRS 670A.320 are confidential.

- 2. The complaint or other documents filed by the Commissioner to initiate such an action and all documents and information considered by the Commissioner when determining whether to collect a fee or impose an administrative fine or restitution specified in subsection 1 are public records.
- **Sec. 17.** NRS 670A.320 is hereby amended to read as follows: 670A.320 In addition to any other remedy or penalty, the Commissioner may [impose]:
- 1. Impose an administrative fine of not more than \$10,000 upon a person who:
- [1.] (a) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 18.** Chapter 671 of NRS is hereby amended by adding thereto a new section to read as follows:

In addition to the provisions of NRS 671.150:

- 1. Each licensee shall at all times maintain a separate account in a bank or credit union in which must be deposited all money collected. The account must be maintained in a bank or credit union located in this State and bear some title sufficient to distinguish it from the licensee's personal or general checking account and to designate it as a trust account, such as "customers' trust fund account." The trust account must at all times contain sufficient money to pay all money due or owing to all customers.
- 2. Each licensee maintaining a separate custodial or trust account shall keep a record of all money deposited in the account, which must indicate clearly the date and from whom the money was received, the date deposited, the dates of withdrawals and other pertinent information concerning the transaction, and must show clearly for whose account the money is deposited and to whom the money belongs.
 - **Sec. 19.** NRS 671.100 is hereby amended to read as follows:
- 671.100 1. Except as *otherwise* provided in NRS 671.110, each licensee shall have in force a surety bond payable to the State of Nevada for the use and benefit of any holder of any outstanding check sold or issued by a licensee in the normal course of business and for value in the following minimum principal sums:





- (a) For the first location granted in the license, \$10,000; and
- (b) For each additional location in this State where its business is conducted directly or through an agent, \$5,000.
- → The maximum amount of any surety bond required under this subsection is \$250,000.
- 2. The bond must be in a form satisfactory to the Commissioner, issued by a bonding company authorized to do business in this State, and must secure the faithful performance of the obligations of the licensee respecting the sale or issuance of checks and receipt for transmission or transmission of money or credits.
- 3. A licensee shall, within 10 days after the commencement of any action or notice of entry of any judgment against him by any creditor or claimant arising out of business regulated by this chapter, give notice thereof to the Commissioner by registered or certified mail with details sufficient to identify the action or judgment. The surety shall, within 10 days after it pays any claim or judgment to a creditor or claimant, give notice thereof to the Commissioner by registered or certified mail with details sufficient to identify the creditor or claimant and the claim or judgment so paid.
- 4. Whenever the principal sum of the bond is reduced by recoveries or payments thereon, the licensee shall furnish:
- (a) A new or additional bond so that the total or aggregate principal sum of the bonds equals the sum required under subsection 1; or
- (b) An endorsement, duly executed by the surety reinstating the bond to the required principal sum.
- 5. The liability of the surety on the bond to a creditor or claimant is not affected by any misrepresentation, breach of warranty, failure to pay a premium or other act or omission of the licensee, or by any insolvency or bankruptcy of the licensee.
- 6. The liability of the surety continues as to all transactions entered into in good faith by the creditors and claimants with the licensee's agents within 30 days after:
- (a) The licensee's death or the dissolution or liquidation of his business; or
 - (b) The termination of the bond,
- → whichever event occurs first.
- 7. Whenever the Commissioner determines that the protection of the public so requires, he may order that an increase be made in the principal sum of the bond of any licensee, except that the Commissioner may not order an increase of more than \$10,000 if the licensee has submitted a current financial statement, or more than \$15,000 otherwise.





- 8. Neither a licensee nor his surety may cancel or alter a bond except after notice to the Commissioner by registered or certified mail. The cancellation or alteration is not effective until 10 days after receipt of the notice by the Commissioner. A cancellation or alteration does not affect any liability incurred or accrued on the bond before the expiration of the 30-day period designated in subsection 6.
- 9. Not later than 3 months after the issuance of a license and semiannually thereafter, the Commissioner shall, in accordance with the following schedule, determine the appropriate amount of bond or appropriate substitute which must be maintained by the licensee in accordance with the licensee's average monthly balance in the trust account maintained pursuant to section 18 of this act:

AVERAGE MONTHLY	AMOUNT OF BOND
BALANCE	<i>REQUIRED</i>
Less than \$100,000	\$35,000
\$100,000 or more but less than \$1.	
\$150,000 or more but less than \$2	
\$200,000 or more	
Sec. 20. NRS 671.185 is hereby amount	

671.185 In addition to any other remedy or penalty, the Commissioner may [impose]:

- 1. Impose an administrative fine of not more than \$10,000 upon a person who:
- (a) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]: or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
 - **Sec. 21.** NRS 97.299 is hereby amended to read as follows:
- 97.299 1. The [Commissioner of Financial Institutions] *Department* shall prescribe, by regulation, forms for the application for credit and contracts to be used in the sale of vehicles if:
- (a) The sale involves the taking of a security interest to secure all or a part of the purchase price of the vehicle;
- (b) The application for credit is made to or through the seller of the vehicle:
 - (c) The seller is a dealer; and
 - (d) The sale is not a commercial transaction.





- 2. The forms prescribed pursuant to subsection 1 must meet the requirements of NRS 97.165, must be accepted and acted upon by any lender to whom the application for credit is made and, in addition to the information required in NRS 97.185 and required to be disclosed in such a transaction by federal law, must:
- (a) Identify and itemize the items embodied in the cash sale price, including the amount charged for a contract to service the vehicle after it is purchased.
- (b) In specifying the amount of the buyer's down payment, identify the amounts paid in money and allowed for property given in trade and the amount of any manufacturer's rebate applied to the down payment.
- (c) Contain a description of any property given in trade as part of the down payment.
- (d) Contain a description of the method for calculating the unearned portion of the finance charge upon prepayment in full of the unpaid total of payments as prescribed in NRS 97.225.
 - (e) Include the following notice in at least 10-point bold type:

NOTICE TO BUYER

Do not sign this agreement before you read it or if it contains any blank spaces. You are entitled to a completed copy of this agreement. If you pay the amount due before the scheduled date of maturity of the indebtedness and you are not in default in the terms of the contract for more than 2 months, you are entitled to a refund of the unearned portion of the finance charge. If you fail to perform your obligations under this agreement, the vehicle may be repossessed and you may be liable for the unpaid indebtedness evidenced by this agreement.

- 3. The **[Commissioner] Department** shall arrange for or otherwise cause the translation into Spanish of the forms prescribed pursuant to subsection 1.
- 4. If a change in state or federal law requires the **Commissioner** Director to amend the forms prescribed pursuant to subsection 1, the **Commissioner** Director need not comply with the provisions of chapter 233B of NRS when making those amendments.
 - 5. As used in this section:
- (a) "Commercial transaction" means any sale of a vehicle to a buyer who purchases the vehicle solely or primarily for commercial use or resale.
 - (b) "Dealer" has the meaning ascribed to it in NRS 482.020.





- (c) "Department" means the Department of Motor Vehicles.
- **Sec. 22.** Chapter 604A of NRS is hereby amended by adding thereto the provisions set forth as sections 23 and 24 of this act.
- Sec. 23. 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate disciplinary action pursuant to NRS 604A.820, 604A.830 or 604A.910 are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate disciplinary action and all documents and information considered by the Commissioner when determining whether to impose discipline pursuant to NRS 604A.820, 604A.830 or 604A.910 are public records.
- Sec. 24. "Kiosk" means a structure or portion of a structure from which a natural person operates a check-cashing service, deferred deposit loan service, short-term loan service or title loan service. The term does not include an automated loan machine.
- **Sec. 25.** NRS 604A.010 is hereby amended to read as follows: 604A.010 As used in this chapter, unless the context otherwise requires, the words and terms defined in NRS 604A.015 to 604A.125, inclusive, *and section 24 of this act* have the meanings ascribed to them in those sections.
 - **Sec. 26.** NRS 604A.250 is hereby amended to read as follows: 604A.250 The provisions of this chapter do not apply to:
- 1. A person doing business pursuant to the authority of any law of this State or of the United States relating to banks, savings banks, trust companies, savings and loan associations, credit unions, development corporations [, mortgage brokers, mortgage bankers,] or thrift companies. [or insurance companies.]
- 2. A person who is primarily engaged in the retail sale of goods or services who:
- (a) As an incident to or independently of a retail sale or service, from time to time cashes checks for a fee or other consideration of not more than \$2; and
 - (b) Does not hold himself out as a check-cashing service.
- 3. A person while performing any act authorized by a license issued pursuant to chapter 671 of NRS.
 - 4. A person who holds a nonrestricted gaming license issued pursuant to chapter 463 of NRS while performing any act in the course of that licensed operation.
- 5. [A person who is exclusively engaged in a check-cashing service relating to out of state checks.





- —6.] A corporation organized pursuant to the laws of this State that has been continuously and exclusively engaged in a check-cashing service in this State since July 1, 1973.
- [7. A pawnbroker, unless the pawnbroker operates a check-cashing service, deferred deposit loan service, short term loan service or title loan service.
- 8. A real estate investment trust, as defined in 26 U.S.C. § 856.
- 9. An employee benefit plan, as defined in 29 U.S.C. § 1002(3), if the loan is made directly from money in the plan by the plan's trustee.
- 10. An attorney at law rendering services in the performance of his duties as an attorney at law if the loan is secured by real property.
- 11. A real estate broker rendering services in the performance of his duties as a real estate broker if the loan is secured by real property.
- 17 12. Any firm or corporation:

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- 18 (a) Whose principal purpose or activity is lending money on real 19 property which is secured by a mortgage;
- 20 (b) Approved by the Federal National Mortgage Association as 21 a seller or servicer; and
- 22 (c) Approved by the Department of Housing and Urban 23 Development and the Department of Veterans Affairs.
- 24 13. A person who provides money for investment in loans 25 secured by a lien on real property, on his own account.
- 26 14. Å seller of real property who offers credit secured by a 27 mortgage of the property sold.
- 28 15.] 6. A person who makes a refund anticipation loan, unless the person operates a check-cashing service, deferred deposit loan service, short-term loan service or title loan service.
 - **Sec. 27.** NRS 604A.400 is hereby amended to read as follows:
 - 604A.400 1. A person, including, without limitation, a person licensed pursuant to chapter 675 of NRS, shall not operate a check-cashing service, deferred deposit loan service, short-term loan service or title loan service unless the person is licensed [with] by the Commissioner pursuant to the provisions of this chapter.
 - 2. A person must have a license regardless of the location or method that the person uses to operate such a service, including, without limitation, at a kiosk, through the Internet, through any telephone, facsimile machine or other telecommunication device or through any other machine, network, system, device or means, except that the person shall not operate such a service through any automated loan machine in violation of the provisions of subsection 3.





- 3. A person shall not operate a deferred deposit loan service or short-term loan service through any automated loan machine, and the Commissioner shall not issue a license that authorizes the licensee to conduct business through any automated loan machine.
- 4. A check-cashing service shall not cash a check for an amount that is less than the face value of the check, less any fee, service charge or other consideration charged for cashing the check.
- 5. Any person, and any member, officer, director, agent or employee thereof, who violates or participates in the violation of any provision of this section is guilty of a misdemeanor.

Sec. 28. NRS 604A.430 is hereby amended to read as follows:

- 604A.430 A licensee shall not make more than one deferred deposit loan, [or] short-term loan *or title loan* to the same customer at one time or before any outstanding balance is paid in full on an existing loan made by that licensee to the customer unless:
- 1. The customer is seeking multiple loans that do not exceed the limits set forth in NRS 604A.425;
- 2. The licensee charges the same or a lower annual percentage rate for any additional loans as he charged for the initial loan;
- 3. Except for that part of the finance charge which consists of interest only, the licensee does not impose any other charge or fee to initiate any additional loans, except that a licensee who makes deferred deposit loans or short-term loans in accordance with the provisions of subsection 2 of NRS 604A.480 may charge a reasonable fee for preparing documents in an amount that does not exceed \$50; and
- 4. If the additional loans are deferred deposit loans and the customer provides one or more additional checks that are not paid upon presentment, the licensee does not charge any fees to the customer pursuant to NRS 604A.490, except for the fees allowed pursuant to that section for the first check that is not paid upon presentment.
 - **Sec. 29.** NRS 604A.475 is hereby amended to read as follows:
- 604A.475 1. Before a licensee attempts to collect the outstanding balance on a loan in default by commencing any civil action or process of alternative dispute resolution or by repossessing a vehicle, the licensee shall offer the customer an opportunity to enter into a repayment plan. The licensee:
- (a) Is required to make the offer available to the customer for a period of at least 30 days after the date of default; and
- (b) Is not required to make such an offer more than once for each loan.





- 2. Not later than 15 days after the date of default, the licensee shall provide to the customer written notice of the opportunity to enter into a repayment plan. The written notice must:
- (a) Be in English, if the initial transaction was conducted in English, or in Spanish, if the initial transaction was conducted in Spanish;
- (b) State the date by which the customer must act to enter into a repayment plan;
- (c) Explain the procedures the customer must follow to enter into a repayment plan;
- (d) If the licensee requires the customer to make an initial payment to enter into a repayment plan, explain the requirement and state the amount of the initial payment and the date the initial payment must be made;
- (e) State that the customer has the opportunity to enter into a repayment plan with a term of at least 90 days after the date of default; and
 - (f) Include the following amounts:
- (1) The total of payments or the remaining balance on the original loan;
 - (2) Any payments made on the loan;
- (3) Any charges added to the loan amount allowed pursuant to the provisions of this chapter; and
- (4) The total amount due if the customer enters into a repayment plan.
- 3. Under the terms of any repayment plan pursuant to this section:
- (a) The customer must enter into the repayment plan not later than 30 days after the date of default, unless the licensee allows a longer period;
- (b) The licensee must allow the period for repayment to extend at least 90 days *and not more than 180 days* after the date of default, unless the customer agrees to a shorter term;
- (c) The licensee may require the customer to make an initial payment of not more than 20 percent of the total amount due under the terms of the repayment plan;
 - (d) For a deferred deposit loan:
- (1) The licensee may require a customer to provide, as security, one or more checks or written authorizations for an electronic transfer of money which equal the total amount due under the terms of the repayment plan;
- (2) The licensee shall, if the customer makes a payment in the amount of a check or written authorization taken as security for that payment, return to the customer the check or written





authorization stamped "void" or destroy the check or written authorization; and

- (3) The licensee shall not charge any fee to the customer pursuant to NRS 604A.490 for a check which is provided as security during the repayment plan and which is not paid upon presentment if, in connection with that loan, the licensee has previously charged at least one such fee.
- 4. If the licensee and customer enter into a repayment plan pursuant to this section, the licensee shall honor the terms of the repayment plan, and the licensee shall not:
- (a) Except as otherwise provided by this chapter, charge any other amount to a customer, including, without limitation, any amount or charge payable directly or indirectly by the customer and imposed directly or indirectly by the licensee as an incident to or as a condition of entering into a repayment plan. Such an amount includes, without limitation:
- (1) Any interest, regardless of the name given to the interest, other than the interest charged pursuant to the original loan agreement at a rate which does not exceed the annual percentage rate charged during the term of the original loan agreement; or
- (2) Any origination fees, set-up fees, collection fees, transaction fees, negotiation fees, handling fees, processing fees, late fees, default fees or any other fees, regardless of the name given to the fee:
- (b) Except as otherwise provided in this section, accept any additional security or collateral from the customer to enter into the repayment plan;
- (c) Sell to the customer any insurance or require the customer to purchase insurance or any other goods or services to enter into the repayment plan;
- (d) Make any other loan to the customer, unless the customer is seeking multiple loans that do not exceed the limit set forth in NRS 604A.425:
- (e) During the term of the repayment plan, attempt to collect the outstanding balance by commencing any civil action or process of alternative dispute resolution or by repossessing a vehicle, unless the customer defaults on the repayment plan; or
- (f) Attempt to collect an amount that is greater than the amount owed under the terms of the repayment plan.
- 5. If the licensee and customer enter into a repayment plan pursuant to this section, the licensee shall:
- (a) Prepare a written agreement establishing the repayment plan; and
- (b) Give the customer a copy of the written agreement. The written agreement must:





- (1) Be signed by the licensee and customer; and
- (2) Contain all of the terms of the repayment plan, including, without limitation, the total amount due under the terms of the repayment plan.
 - 6. Each time a customer makes a payment pursuant to a repayment plan, the licensee shall give to the customer a receipt with the following information:
 - (a) The name and address of the licensee;
- (b) The identification number assigned to the loan agreement or other information that identifies the loan;
 - (c) The date of the payment;
 - (d) The amount paid;

- (e) The balance due on the loan or, when the customer makes the final payment, a statement that the loan is paid in full; and
- (f) If more than one loan made by the licensee to the customer was outstanding at the time the payment was made, a statement indicating to which loan the payment was applied.
- 7. If the customer defaults on the repayment plan, the licensee may, to collect the outstanding balance, commence any civil action or process of alternative dispute resolution or repossess a vehicle as otherwise authorized pursuant to this chapter.
 - **Sec. 30.** NRS 604A.820 is hereby amended to read as follows:
- 604A.820 1. If the Commissioner has reason to believe that grounds for revocation or suspension of a license exist, he shall give 20 days' written notice to the licensee stating the contemplated action and, in general, the grounds therefor and set a date for a hearing.
 - 2. At the conclusion of a hearing, the Commissioner shall:
- (a) Enter a written order either dismissing the charges, revoking the license or suspending the license for a period of not more than 60 days, which period must include any prior temporary suspension. The Commissioner shall send a copy of the order to the licensee by registered or certified mail.
- (b) Impose upon the licensee an administrative fine of not more than \$10,000 for each violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- (c) If a fine is imposed pursuant to this section, enter such order as is necessary to recover the costs of the proceeding, including his investigative costs and attorney's fees.
- 3. At the conclusion of a hearing, the Commissioner may require the licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.





- **4.** The grounds for revocation or suspension of a license are 2, that:
 - (a) The licensee has failed to pay the annual license fee;
 - (b) The licensee, either knowingly or without any exercise of due care to prevent it, has violated any provision of this chapter or any lawful regulation adopted pursuant thereto;
 - (c) The licensee has failed to pay a tax as required pursuant to the provisions of chapter 363A of NRS;
 - (d) Any fact or condition exists which would have justified the Commissioner in denying the licensee's original application for a license pursuant to the provisions of this chapter; or
 - (e) The licensee:

- (1) Failed to open an office for the conduct of the business authorized by his license within 180 days after the date his license was issued: or
- (2) Has failed to remain open for the conduct of the business for a period of 180 days without good cause therefor.
- [4.] 5. Any revocation or suspension applies only to the license granted to a person for the particular office for which grounds for revocation or suspension exist.
- [5.] 6. An order suspending or revoking a license becomes effective 5 days after being entered unless the order specifies otherwise or a stay is granted.
 - **Sec. 31.** NRS 649.020 is hereby amended to read as follows:
 - 649.020 1. "Collection agency" means all persons engaging, directly or indirectly, and as a primary or a secondary object, business or pursuit, in the collection of or in soliciting or obtaining in any manner the payment of a claim owed or due or asserted to be owed or due to another.
 - 2. "Collection agency" does not include any of the following unless they are conducting collection agencies:
 - (a) Individuals regularly employed on a regular wage or salary, in the capacity of credit men or in other similar capacity upon the staff of employees of any person not engaged in the business of a collection agency or making or attempting to make collections as an incident to the usual practices of their primary business or profession.
 - (b) Banks.
 - (c) Nonprofit cooperative associations.
 - (d) Unit owners' associations and the board members, officers, employees and units' owners of those associations when acting under the authority of and in accordance with chapter 116 of NRS and the governing documents of the association, except for those community managers included within the term "collection agency" pursuant to subsection 3.





- (e) Abstract companies doing an escrow business.
- (f) Duly licensed real estate brokers, except for those real estate brokers who are community managers included within the term "collection agency" pursuant to subsection 3.
 - (g)] Attorneys and counselors at law licensed to practice in this State, so long as they are retained by their clients to collect or to solicit or obtain payment of such clients' claims in the usual course of the practice of their profession and the collection, solicitation or obtainment is incidental to the usual course of the practice of their profession.
 - 3. "Collection agency":

- (a) Includes a community manager while engaged in the management of a common-interest community if the community manager, or any employee, agent or affiliate of the community manager, performs or offers to perform any act associated with the foreclosure of a lien pursuant to NRS 116.31162 to 116.31168, inclusive; and
- (b) Does not include any other community manager while engaged in the management of a common-interest community.
 - 4. As used in this section [:
 - (a) "Community], "community manager" has the meaning ascribed to it in NRS 116.023.
 - [(b) "Unit owners' association" has the meaning ascribed to it in NRS 116.011.1
 - **Sec. 32.** NRS 649.025 is hereby amended to read as follows:
 - 649.025 "Collection agent" means any person, whether or not regularly employed at a regular wage or salary, who in the capacity of a credit man or in any other similar capacity makes a collection, solicitation or investigation of a claim at a place or location other than the business premises of the collection agency, but does not include:
- 1. Employees of a collection agency whose activities and duties are restricted to the business premises of the collection agency.
- 2. The individuals, [corporations and associations] banks and attorneys and counselors at law enumerated in subsection 2 of NRS 649.020.
 - **Sec. 33.** NRS 649.075 is hereby amended to read as follows:
- 649.075 1. Except as otherwise provided in this section, a person shall not conduct within this State a collection agency or engage within this State in the business of collecting claims for others, or of soliciting the right to collect or receive payment for another of any claim, or advertise, or solicit, either in print, by letter, in person or otherwise, the right to collect or receive payment for another of any claim, or seek to make collection or obtain payment





of any claim on behalf of another without having first applied for and obtained a license from the Commissioner.

- 2. A person is not required to obtain a license if:
- (a) The collection agency he works for is located outside of this
- (b) His activities in this State are limited to the collection of claims from residents of this State on behalf of residents of another state; [and]
- (c) His contact with persons in this State is limited to interstate communications by telephone, mail or facsimile : and
- (d) He has been issued a certificate of exemption by the Commissioner.
- 3. An application for a certificate of exemption required pursuant to subsection 2 must:
 - (a) Be submitted in writing; and

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- (b) Include any information reasonably related to applicant's qualifications for the certificate the Commissioner determines to be necessary.
- A person is not required to obtain a license if the person 20 holds a certificate of registration as a foreign collection agency issued by the Commissioner pursuant to NRS 649.171.
 - **Sec. 34.** NRS 649.315 is hereby amended to read as follows: 649.315 **Each**
 - 1. Except as otherwise provided in subsection 2, each license and certificate issued under this chapter must be framed in a suitable frame under glass and hung in a conspicuous place upon the walls of the place of business designated in the license or certificate.
 - 2. A person who has been issued a manager's certificate pursuant to NRS 649.225 shall not display the certificate as required pursuant to subsection 1 or in any way hold himself out as the manager of a collection agency unless he:
- 32 (a) Shares equally with the holder of a license to conduct a collection agency the responsibility for the operation of the 33 collection agency; and 34
 - (b) Devotes a majority of the hours he works as an employee of the collection agency to the actual management, operation and administration of that collection agency.
 - **Sec. 35.** NRS 649.440 is hereby amended to read as follows:
 - 649.440 In addition to any other remedy or penalty, the Commissioner may [impose]:
 - **Impose** an administrative fine of not more than \$10,000 upon a person who:
 - (a) Without a license or certificate, conducts any business or activity for which a license or certificate is required pursuant to the provisions of this chapter; or





- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 36.** Chapter 673 of NRS is hereby amended by adding thereto a new section to read as follows:
- 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate a suspension or revocation of a charter pursuant to NRS 673.484 or to take any other action against an association pursuant to this chapter are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate any such action and all documents and information considered by the Commissioner when determining whether to suspend or revoke a charter pursuant to NRS 673.484 or to impose any other discipline are public records.
 - **Sec. 37.** NRS 673.820 is hereby amended to read as follows: 673.820 In addition to any other remedy or penalty:
- 1. Any association which violates any provisions of this chapter or fraudulently misrepresents the terms of any contract or of any securities, and thereby secures a sale therefor, shall be punished by an administrative fine of not more than \$10,000 and forfeiture and revocation of all licenses issued to it under the provisions of this chapter.
 - 2. The Commissioner may [impose]:
- (a) Impose an administrative fine of not more than \$10,000 upon a person who:
- [(a)] (1) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- $\frac{(b)}{(2)}$ Violates any provision of this chapter or any regulation adopted pursuant thereto $\frac{(a)}{(a)}$; or
- (b) Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 38.** Chapter 675 of NRS is hereby amended by adding thereto the provisions set forth as sections 39 to 43, inclusive, of this act.
- Sec. 39. Notwithstanding any provision of this chapter to the contrary:





- 1. Before making any loan to a borrower, a licensee shall provide to the borrower a written loan agreement which may be kept by the borrower and which must be written in:
 - (a) English, if the transaction is conducted in English; or
 - (b) Spanish, if the transaction is conducted in Spanish.
- 6 2. The loan agreement must include, without limitation, the 7 following information:
 - (a) The name and address of the licensee and the borrower;
 - (b) The nature of the security for the loan, if any;
 - (c) The date and amount of the loan, amount financed, annual percentage rate, finance charge, total of payments, payment schedule and a description and the amount of every fee charged, regardless of the name given to the fee and regardless of whether the fee is required to be included in the finance charge under the Truth in Lending Act and Regulation Z; and
 - (d) Any other disclosures required under the Truth in Lending Act and Regulation Z or under any other applicable federal or state statute or regulation.
 - Sec. 40. 1. If a borrower defaults on a loan, the licensee may collect the debt owed to the licensee only in a professional, fair and lawful manner. When collecting such a debt, the licensee must act in accordance with and must not violate sections 803 to 812, inclusive, of the federal Fair Debt Collection Practices Act, as amended, 15 U.S.C. §§ 1692a to 1692j, inclusive, even if the licensee is not otherwise subject to the provisions of that Act.
 - 2. If a licensee commences a civil action against a borrower to collect a debt, the court may award:
 - (a) Court costs;

- (b) Costs of service of process, except that the costs must not exceed the amount of the fees charged by the sheriff or constable for service of process in the county where the action was brought or, if the borrower was not served in that county, in the county where the borrower was served; and
- (c) Reasonable attorney's fees. In determining the amount of the attorney's fees and whether they are reasonable, the court shall consider the complexity of the case, the amount of the debt and whether the licensee could have used less costly means to collect the debt.
- 3. Notwithstanding any provision of NRS 66.010 to the contrary, if:
- (a) A licensee intends to commence a civil action in a justice court against a borrower to collect a debt; and
- (b) The borrower resides in the county where the loan was made,





→ the licensee is required to commence the civil action in the justice court for the township where the loan was made unless, after the date of default and before the licensee commences the civil action, the borrower signs an affidavit agreeing to try the action in another justice court having jurisdiction over the subject matter and the parties. A licensee shall not, directly or indirectly, require, intimidate, threaten or coerce a borrower to sign such an affidavit.

- Sec. 41. 1. If a borrower is called to active duty in the military, a licensee shall:
- (a) Defer for the duration of the active duty all collection activity against the borrower and his property, including, without limitation, any community property in which the borrower has an interest; and
- (b) Honor the terms of any repayment plan between the licensee and borrower, including, without limitation, any repayment plan negotiated through military counselors or third-party credit counselors.
 - 2. When collecting any defaulted loan, a licensee shall not:
- (a) Garnish or threaten to garnish any wages or salary paid to a borrower for active service in the military; or
- (b) Contact or threaten to contact the military chain of command of a borrower in an effort to collect the defaulted loan.
- 3. As used in this section, "military" means the Armed Forces of the United States, a reserve component thereof or the Nevada National Guard.
- Sec. 42. Notwithstanding any provision of this chapter to the contrary, a licensee shall not:
 - 1. Accept:

- (a) Collateral as security for a loan, except that a title to a vehicle may be accepted as security for a title loan.
- 32 (b) An assignment of wages, salary, commissions or other 33 compensation for services, whether earned or to be earned, as 34 security for a loan.
 - (c) A check as security for a short-term loan or title loan.
 - (d) More than one check or written authorization for an electronic transfer of money for each deferred deposit loan.
 - (e) A check or written authorization for an electronic transfer of money for any deferred deposit loan in an amount which exceeds the total of payments set forth in the disclosure statement required by the Truth in Lending Act and Regulation Z that is provided to the borrower.
 - 2. Take any note or promise to pay which does not disclose the date and amount of the loan, amount financed, annual percentage rate, finance charge, total of payments, payment





schedule and a description and the amount of every fee charged, regardless of the name given to the fee and regardless of whether the fee is required to be included in the finance charge under the Truth in Lending Act and Regulation Z.

- 3. Take any instrument, including a check or written authorization for an electronic transfer of money, in which blanks are left to be filled in after the loan is made.
- 4. Make any transaction contingent on the purchase of insurance or any other goods or services or sell any insurance to the borrower with the loan.
- 5. Fail to comply with a payment plan which is negotiated and agreed to by the licensee and borrower.
- 6. Charge any fee to cash a check representing the proceeds of a loan made by the licensee or any agent, affiliate or subsidiary of the licensee.
- Sec. 43. 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate a suspension or revocation of a license pursuant to NRS 675.440 or to take any other action against a licensee pursuant to this chapter are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate any such action and all documents and information considered by the Commissioner when determining whether to suspend or revoke a license pursuant to NRS 675.440 or to impose any other discipline are public records.
- **Sec. 44.** NRS 675.020 is hereby amended to read as follows: 675.020 As used in this chapter, unless the context otherwise requires:
- 1. "Amount of cash advance" means the amount of cash or its equivalent actually received by a borrower or paid out at his direction or on his behalf.
- 2. "Amount of loan obligation" means the amount of cash advance plus the aggregate of charges added thereto pursuant to authority of this chapter.
 - 3. "Commissioner" means the Commissioner of Financial Institutions.
 - 4. "Community" means a contiguous area of the same economic unit or metropolitan area as determined by the Commissioner, and may include all or part of a city or several towns or cities.
- 43 5. "Deferred deposit loan" has the meaning ascribed to it in 44 NRS 604A.050.





- 6. "License" means a license, issued under the authority of this chapter, to make loans in accordance with the provisions of this chapter, at a single place of business.
- [6.] 7. "Licensee" means a person to whom one or more licenses have been issued.
- 8. "Regulation Z" has the meaning ascribed to it in NRS 604A.090.
- 9. "Short-term loan" has the meaning ascribed to it in NRS 604A.095.
- 10. "Title loan" has the meaning ascribed to it in NRS 604A.105.
- 12 11. "Truth in Lending Act" has the meaning ascribed to it in NRS 604A.120.
 - **Sec. 45.** NRS 675.490 is hereby amended to read as follows:
 - 675.490 In addition to any other remedy or penalty, the Commissioner may [impose]:
 - 1. Impose an administrative fine of not more than \$10,000 upon a person who, without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter [.]; or
 - 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
 - **Sec. 46.** Chapter 676 of NRS is hereby amended by adding thereto a new section to read as follows:
 - 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate a denial, suspension or revocation of a license pursuant to NRS 676.290 or to take any other action against a licensee pursuant to this chapter are confidential.
 - 2. The complaint or other documents filed by the Commissioner to initiate any such action and all documents and information considered by the Commissioner when determining whether to deny, suspend or revoke a license pursuant to NRS 676.290 or to impose any other discipline are public records.
 - **Sec. 47.** NRS 676.335 is hereby amended to read as follows: 676.335 In addition to any other remedy or penalty, the

41 Commissioner may [impose]:

1. Impose an administrative fine of not more than \$10,000 upon a person who, without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter [.]; or





- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 48.** Chapter 677 of NRS is hereby amended by adding thereto a new section to read as follows:
- 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate a revocation or suspension of a license pursuant to NRS 677.510 or to take any other action against a licensee pursuant to this chapter are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate any such action and all documents and information considered by the Commissioner when determining whether to revoke or suspend a license pursuant to NRS 677.510 or to impose any other discipline are public records.
 - **Sec. 49.** NRS 677.210 is hereby amended to read as follows:
- 677.210 The stockholders' equity of any corporation formed to do business under this chapter must not be less than [\$325,000,] \$5,000,000 plus an additional \$25,000 for each of its branch offices.
- **Sec. 50.** NRS 677.805 is hereby amended to read as follows: 677.805 In addition to any other remedy or penalty, the Commissioner may **fimposel**:
- 1. Impose an administrative fine of not more than \$10,000 upon a person who, without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter : ; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 51.** Chapter 678 of NRS is hereby amended by adding thereto a new section to read as follows:
- 1. Except as otherwise provided in this section, a complaint filed with the Commissioner, all documents and other information filed with the complaint and all documents and other information compiled as a result of an investigation conducted to determine whether to initiate a suspension or revocation of a license pursuant to NRS 678.284 or the imposition of an administrative fine pursuant to NRS 678.890 are confidential.
- 2. The complaint or other documents filed by the Commissioner to initiate such an action and all documents and information considered by the Commissioner when determining





whether to suspend or revoke a license or impose an administrative fine specified in subsection 1 are public records.

Sec. 52. NRS 678.344 is hereby amended to read as follows:

- 678.344 *1.* The Commissioner shall issue a certificate of authority to a foreign credit union if he is satisfied that:
- [1.] (a) The members of the credit union to be served in this State are adequately protected by any form of security which is comparable to that required of credit unions organized under the provisions of this chapter.
- [2.] (b) The officer who supervises the credit union in the state in which it was organized has authorized it to do business in Nevada and agrees to furnish, upon request, copies of reports relating to the credit union.
- [3.] (c) The members to be served in this State have a need for the service and adequate service is not available through existing credit unions.
 - [4.] (d) A resident agent has been designated.
- [5.] (e) The state in which the credit union was organized issues comparable authorization to credit unions organized under the provisions of this chapter.
- 2. As used in this section, "resident agent" means the agent appointed by a foreign credit union upon whom process or a notice or demand authorized by law to be served upon the credit union may be served.
- **Sec. 53.** NRS 678.890 is hereby amended to read as follows: 678.890 In addition to any other remedy or penalty, the Commissioner may [impose]:
- 1. Impose an administrative fine of not more than \$10,000 upon a person who:
- (a) Without a license, conducts any business or activity for which a license is required pursuant to the provisions of this chapter; or
- [2.] (b) Violates any provision of this chapter or any regulation adopted pursuant thereto [.]; or
- 2. Require a licensee to pay restitution to a person who has suffered economic loss because of a violation by the licensee of any provision of this chapter or any regulation adopted pursuant thereto.
- **Sec. 54.** Any regulations adopted by the Commissioner of Financial Institutions pursuant to NRS 97.299 before October 1, 2007, become the regulations of the Department of Motor Vehicles and remain in effect until amended or repealed by the Department.





