



## ***Nevada Network Against Domestic Violence***

April 24, 2009

Chairman Bernie Anderson  
Assembly Judiciary Committee  
Nevada State Assembly  
Legislative Building  
Carson City, NV 89701

Chairman Anderson and Members of the Committee;

My name is Susan Meuschke. I am the Executive Director of the Nevada Network Against Domestic Violence (NNADV), the statewide coalition of domestic violence programs in Nevada. I am here to speak in support of SB 14 which adds \$5 to the fee charged for each marriage license sold in the state (Section 1) and a \$5 fee for each copy of a certified marriage certificate or abstract (Sections 2 and 3 as both the County Clerk and Recorder's Offices have responsibility for certified copies) to benefit domestic violence programs.

In 1981 State Senator Sue Wagner sponsored the bill that created the marriage license fee surcharge. She was supported by a volunteer lobbyist for the Nevada Network Against Domestic Violence by the name of Jan Evans. The fee was chosen because it would provide a stable funding source, funded no other services and was preferable to a general fund appropriation for which we would have to compete each year. Over the intervening 28 years, domestic violence programs have grown from 4 to 15, serving all 17 counties of the state. These fees have enabled domestic violence programs to provide life saving services throughout Nevada. I have included a list of all the programs in your packet (the purple sheet) for your information.

Today, due to decreasing revenue, domestic violence programs are at risk of closing or drastically cutting back services even though the need for services continues to increase. How did we get to this point? The funding that comes from the marriage license fees is deposited in a fund at the state level which is administered by the Division of Child and Family Services (DCFS). The funds are distributed through a formula that is contained within the statute. On May 31, 2007, DCFS sent a memo to all programs receiving funding that effective July 1, 2007 they would need to reduce their budgets by 25%. A combination of decreasing sales of Marriage Licenses in Nevada and an error in the percentage increase in grant awards in FY 2007 combined to produce the 25% shortfall. With 3 days left in the last legislative session, bipartisan efforts resulted in 4 months of funding so that we could determine what happened and what other funds could be located to keep our doors open. The Department of Health and Human Services Director Mike Willden, recognizing that should these programs fail, there would be no one to provide critical services, patched together funds that kept us alive during the interim. We want to publicly thank Mr. Willden for his efforts and to thank those of you on the Committee who were responsible for that last minute funding. As the chart below indicates, before we got the bad news our total grants equaled \$3,254,587.00

**Since that time the number of marriages in Nevada and the nation has continued to decline. The projection for FY 2010 would be a devastating decrease of 42%..... a revenue hole of \$1,233,899.**

	Revenue % inc/dec	Total Grants	\$ inc/dec in Total Grants	% inc/dec in Total Grants
FY 07	8.62%	\$3,254,587.00		
FY 08	5.06%	\$3,262,922.00	\$8,635.00	.27%
FY 09	7.12%	\$2,333,862.00*	\$920,425.00	-28.28%
	(as of 12.08)			
FY 10 (est.)	7%	\$2,021,753.00	\$312,109.00	-14%
Totals	27.80%		\$1,223,899.00	-42.01%

\* at the February IFC meeting emergency allocations of \$623,000.00 (\$498,400 to grants and \$124,600 to reserves) were approved which will reduce the impact of the '09 decreases, deferring them to FY '10

Funding from the State Domestic Violence fund has never provided 100% of the funding needed to provide services. All programs are engaged in ongoing fundraising and grantwriting efforts; and in all funding areas, public and private, we are experiencing funding cuts. It is critical to understand that we are not talking about a 42% cut to adequately funded programs, but rather the decrease is hitting programs already struggling to provide services for needs that far outstrip our current ability to provide.

Our original bill, on the Senate side, included only the Marriage License Fee to which we had planned to propose an amendment that would have upped the fee increase to \$10 to cover the growing shortfall. We had been looking for a second revenue source - unfortunately, even though we researched a number of options...they were either unrealistic, had already been "taken" by one or more worthy organizations, or simply would be too disruptive to the state's ongoing efforts. However, during the hearing on the bill on the Senate side the Chapel Industry and Senator Washington came to us with another idea which they prefer because it would not affect their industry. They proposed an increase to the fee for a Certified Copy of a Marriage License by \$5 to benefit the State Domestic Violence Fund. That amendment along with the original \$5 increase to the marriage license fee was the bill which was passed by the Senate.

Currently SB14 is a proposal to increase marriage license fees by \$5.00, which would result in revenues of approximately \$615,000.00 and a \$5.00 fee on each copy of a certified marriage certificate or abstract which estimates suggest will result in approximately \$986,555.00. These fee increases will generate revenues in excess of the original shortfall, but we believe that there will be continued declines in the sales of both marriage licenses and certified copies that can then be absorbed without cutting funding. These funds will also be used by the DCFS to create a reserve that will provide for timely payment of reimbursement requests.

Amount needed	<b>\$1,224,000.00</b>
Estimated ML sales at 123,000 with \$5 increase	\$615,000.00
Estimated Certified Copies at 197,310 with \$5 increase	\$986,555.00
Difference	<b>\$377,555.00</b>

We know that the Chapel Industry is concerned that this increase will negatively impact their industry. We are sensitive to the issue and if we thought that maintaining the current license fee would reverse the trend of fewer marriages in Nevada, we would not be asking. Unfortunately, we believe the downturn in their business is a product of the larger economic downturn in almost all tourism industries in Nevada unrelated to the cost of a marriage license. According to the American Wedding Survey the **average cost of a wedding nationally is \$28,000<sup>1</sup> and in Las Vegas the average cost ranges from \$21,000 to \$35,000<sup>2</sup>**. The marriage license is still likely to be the **least expensive part** of getting married. Even with the \$5.00 increase on each license sold which would bring the cost of a Marriage License to \$60.00, Nevada's costs are in line with neighboring states. Following is a chart that shows current Marriage License Fees and Certified Copy Fees in California.

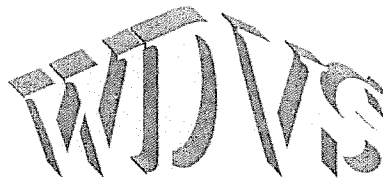
County	Marriage License Fee	Certified Copy Fee
Orange	\$94	
San Francisco	\$93	\$20
Contra Costa	\$85	\$15
Sacramento	\$80	\$20
San Mateo	\$78	
Los Angeles	\$70	

As I hope I have made clear, this request should not be seen as an increase in funding but rather will make up for an enormous shortfall that currently threatens the survival of domestic violence programs in Nevada. I appreciate your attention to my testimony and would be happy to answer any questions you might have.

<sup>1</sup> American Wedding Survey (2006).

<sup>2</sup> See [www.cas.opedll.com/cas/las-vegas-ncvcrtd](http://www.cas.opedll.com/cas/las-vegas-ncvcrtd)

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Winnemucca Domestic Violence Shelter, Inc.  
705 E. Fourth St.  
Winnemucca, NV 89445  
775-625-1313

April 22, 2009

Chairman Bernie Anderson  
Assembly Judiciary Committee

My name is Tiffany Stickney. I am the Executive Director for the Winnemucca Domestic Violence Shelter, Inc. (WDVS), providing domestic violence services in Humboldt County. I am writing in support of SB 14.

Domestic violence directly affects at least 1 in 4 women in the United States and touches the lives of nearly all individuals. The State Domestic Violence Fund, funded through surcharge on every marriage license sold in the State, provides base support for services for victims of domestic violence, and each year we see more victims come forward for help. Declining revenues in the State Domestic Violence Fund are hampering our ability to respond and may in fact destroy services for victims in our community. **On behalf of the victims of domestic violence and their families here in Humboldt, we urge you to support funding for local domestic violence programs by passing SB 14 which will increase the surcharge on each marriage license sold in the state to benefit domestic violence services.**

*As the only provider of shelter/financial assistance for domestic violence victims in Humboldt County it is vital we receive adequate funding. In the past six months alone the number of women with children to come to us for assistance has increased by 40%, while our funding has decreased by 28%. As this is a rural area and housing is very scarce, not to mention unaffordable, if we do not receive the funding necessary to financially assist these victims they have no choice but to return to the abusers home facing amplified levels of abuse.*

*Funding through our organization not only helps victims with rent/utilities, food and clothing, but WDVS also helps pay for or refer victims to counseling, job training and parenting classes. This helps encourage the victims to stay on a healing path and lessen the stress involved with having to start over with nothing.*

*In addition to providing services, WDVS provides advocate training for free and continual education to the public.*

WDVS has had several successful participants in our program. Individuals who were able to live in our shelter location for up to four months while receiving job training, seeking employment, filing for divorce, attending counseling and saving money to get in their own home. Without adequate funding we will have to cut the amount of time spent in our shelters to 45 days and decrease the amount of financial help offered by hundreds of dollars each month. This will absolutely have a negative effect on the victims success rate and can only guarantee that a future

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of abuse will continue for them. **To ensure that victims have access to these lifesaving services, we ask you to support SB 14.**

If you have any questions or need additional information, please contact Tiffany Stickney at Winnemucca Domestic Violence Shelter, Inc. We look forward to working with you on these important issues.

Sincerely,

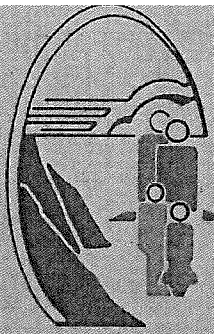
*Tiffany Stickney*

*WDVS*

*705 E. Fourth St.*

*Winnemucca, NV 89445*

*775-625-1313*



## Family Support Council of Douglas County

P.O. Box 810 • Minden, Nevada 89423  
1255 Waterloo Lane • Suite A • Gardnerville, Nevada 89410

April 22, 2009

### Assembly Committee on Judiciary

Bernie Anderson - Chair  
Tick Segerblom - Vice Chair  
Marilyn Dondero Loop  
William Horne  
Ruben Kihuen  
Mark Manendo  
Harry Mortenson  
James Ohrenschall  
Bonnie Parnell  
John Carpenter  
Ty Cobb  
Don Gustavson  
John Hambrick  
Richard McArthur

Re: SB14

Honorable Committee Members:

I am in full support of Senate Bill 14 and the request to increase the marriage license fee in order to provide revenue for the Account for Aid for Victims of Domestic Violence.

Family Support Council was established in Douglas County in 1983 and has been the sole victim service and advocacy agency in our community for twenty-six years. We assist domestic violence victims with: obtaining temporary protection orders; information, referrals and support via our 24-hour crisis line; emergency housing either in our domestic violence shelter or weekly motel settings; peer counseling and support groups; securing basic needs through vouchers for food, fuel, and utility assistance; help in applying for various benefit programs; referrals to licensed counselors, attorneys, and other allied professionals; transportation for victims who are without access to vehicles of their own; accompaniment to court and hospital appointments; and guidance in short and long-term planning to help victims achieve safety and self-sufficiency for themselves and their minor children. Additionally we work to educate our community about the prevalence of domestic violence within Douglas County, the effects on individuals and the community as a whole, and ways in which domestic violence can be ended so families live safe, violence-free and productive lives. Each year we provide these services to 400 victims of domestic violence and hundreds more community members with an advocacy staff of just 3.75 FTE.

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Funds from the Account for Aid for Victims of Domestic Violence have been critical in our ability to offer these vital, life-saving services. Over the past several years, however, revenue in this account has declined as the number of marriage licenses issued has decreased. In Fiscal Year 2007, \$3,254,587 were granted out to domestic violence agencies throughout the State and Family Support Council received \$80,180. During Fiscal Year 2009 all programs experienced a 28% cut in funding, and Family Support Council received just \$57,497. Revenue projections for the Account in Fiscal Year 2010 predict a statewide total of only \$2,021,753, a decrease of another 10% which would mean Family Support Council would take another funding cut of approximately \$10,000.

While Family Support Council has been able to weather these past funding decreases which occurred during stronger economic times, there is no possibility the agency can sustain its current level of programming considering the present economic environment unless additional funds are made available through an increase in the marriage license fees. Without this fee increase, Family Support Council will have to eliminate staff advocate positions. Based on the Fiscal Year 2010 projection, coupled with declines in other funding sources, we expect to **reduce staffing from the current 3.75 FTE to 1.8 FTE.**

Reductions in staffing will have a direct negative impact on domestic violence victims in Douglas County at a time when the needs of these victims are increasing. During the first six months of Fiscal Year 2008, 60% of victims seeking help did so by arriving at our office and the other 40% preferred to receive support and guidance over the telephone. During the first six months of our current Fiscal Year 2009, the percent of victims arriving at our office has increased to 78%. The complexity of the situations these victims are facing has also amplified. In Fiscal Year 2008, 83% of victims were employed and thus in a better position to provide for the needs of their families. During Fiscal Year 2009 only 65% of victims have been employed, making securing safety and self-sufficiency much more challenging for them and requiring significantly more assistance time from our advocacy staff. Fewer of these victims have access to reliable transportation, requiring more time from advocacy staff in transporting them to court, medical and job seeking appointments.

Family Support Council will not be able to support these victims with increasingly complicated needs in their move to safer, healthier and more productive lives with only one full time staff and one part-time staff advocate positions. Without an increase in the marriage license fee, we will be put in the very real and very disturbing position of having to **turn domestic violence victims away from our door**, and the only place they will have to go is back to their abusers.

For several years Family Support Council and all domestic violence agencies in our State have done our best to do more with less. We have cut marketing and supply budgets, we have increased our focus on and use of volunteers, and our staffs have foregone raises and benefits. We are now at the point where the only thing we can do is less with less.

I urge your support of SB14 for the benefit and safety of all Nevada victims of domestic violence.

Respectfully submitted,



Kristie M. Traver  
Executive Director

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SUN EDITORIAL:

## Lending a helping hand

### Proposed marriage license fee hike would aid domestic violence programs

Sun, Apr 19, 2009 (2:07 a.m.)

When a couple get a marriage license in Nevada, a portion of the fee they pay goes to aid victims of domestic violence. But that revenue source has declined in recent years because of fewer marriages while demand for domestic violence services remains high.

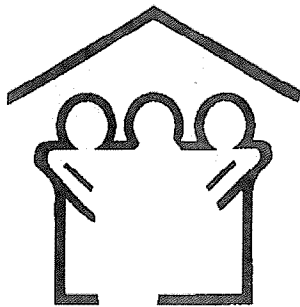
That is why the Nevada Legislature should pass Senate Bill 14, which would increase the marriage license surcharge from \$20 to \$25 to help domestic violence victims. The bill, approved unanimously Wednesday by the state Senate, was referred to the Assembly Judiciary Committee.

As SB14 sponsor Sen. Bernice Mathews, D-Reno, aptly told fellow lawmakers: "If an additional \$5 will keep someone from getting married, they should not get married anyway."

The increase is a small price to pay to help support 15 domestic violence programs that operate statewide. In the 12 months that ended in June, these lifesaving programs collectively handled nearly 60,000 cases, including more than 36,000 first-time victims.

Susan Meuschke, executive director of the Nevada Network Against Domestic Violence, told members of the Senate Finance Committee last month that the programs face closure or reduced services. She blamed the shortfalls in marriage license revenue coupled with the increased difficulty of obtaining money through fundraisers and grants.

It isn't likely that a couple will decide against getting a Nevada marriage license and choose a different state simply because of a \$5 fee increase. That's a pittance when thousands of dollars will be spent on a typical wedding ceremony.



# Advocates to End Domestic Violence

P.O. Box 2529 ■ Carson City, NV 89702 ■ (775) 883-7654 ■ Fax (775) 883-0364

April 23, 2009

Chairman Bernie Anderson  
Assembly Judiciary Committee  
Legislative Building  
Carson City, NV 89701

Dear Chairman Anderson:

Sadly, Nevada has ranked first in the nation for women killed by their intimate partners for the second year in a row. This notoriety is not something to be proud of. Decreasing services in a state with this statistic should not be considered. Advocates to End Domestic Violence operates the largest domestic violence shelter in Northern Nevada with 51 emergency beds for women and children fleeing violent homes. This needed service, along with crisis intervention, advocacy, and support services are made possible through the surcharge generated by marriage licenses.

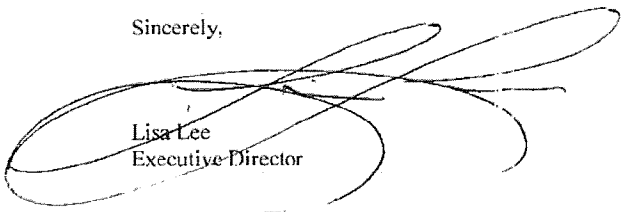
Domestic violence directly affects at least 1 to 4 women in the United States and touches the lives of nearly all individuals. The State Domestic Violence Fund, funded through a surcharge on every marriage license sold in the State, provides base support for services for victims of domestic violence, and each year we see more victims come forward for help. Declining revenues in the State Domestic Violence Fund are hampering the ability to respond and may, in fact, destroy services for victims in our community. On behalf of Advocates to End Domestic Violence and those we serve, we urge you to support funding for local domestic violence programs by passing SB14 which will increase the surcharge on each marriage license sold in the state to benefit domestic violence services.

In 2008, Advocates provided 3,970 nights of shelter to victims and their children of which, 44% were referred from surrounding rural counties, outside our service area. If marriage license funding levels were to be decreased, our shelter would be financially forced to close two shelter units that comprise 16 emergency beds. This would mean that our program could no longer afford to provide shelter to victims in need from counties other than our immediate service area.

Advocates received 1,752 crisis calls during 2008. Of those, over 30,000 referrals were given to victims turning to our agency for help. Not all victims are violently beaten by their abuser. Not all victims need emergency shelter immediately. Courage is needed, though, to admit your home is not a safe environment for yourself or your children. Making a phone call, knowing there is safe shelter available, can be the difference between staying or leaving a violent home life.

If you have any questions or need additional information, please contact me.

Sincerely,

  
Lisa Lee  
Executive Director

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## DOMESTIC VIOLENCE PROGRAMS in NEVADA

### ◆ CARSON & STOREY COUNTIES

\*ADVOCATES TO END DOMESTIC VIOLENCE (0) 775-883-7654  
 P.O. Box 2529 (H) 775-883-7654  
 Carson City, NV 89702 (F) 775-883-0364  
 Contact: Lisa Lee

### ◆ CHURCHILL COUNTY

\*DOMESTIC VIOLENCE INTERVENTION (0) 775-423-1313  
 P.O. Box 2231 (H) 775-427-1500  
 Fallon, NV 89407 (F) 775-423-9699  
 Contact: Linda East

### ◆ CLARK COUNTY

\*SAFE NEST/TADC (0) 702-877-0133  
 P.O. Box 43264 (H) 702-646-4981  
 Las Vegas, NV 89116 (Rural Hotline #) 800-486-7282  
 Contact: Estelle Murphy (F) 702-455-7243  
 (Admin. Fax) 702-877-0955  
 (S) 702-451-4302

\*S.A.F.E. HOUSE (0) 702-451-4203  
 921 American Pacific Drive (H) 702-564-3227  
 Suite 300 (F) 702-451-4302  
 Henderson, NV 89014  
 Contact: Julie Proctor

### ◆ DOUGLAS COUNTY

\*FAMILY SUPPORT COUNCIL (0) 775-782-7565  
 P.O. Box 810 (H) 775-782-8692  
 Minden, NV 89423 (F) 775-782-1942  
 Contact: Kristie Traver

### ◆ ELKO COUNTY

\*COMMITTEE AGAINST DOMESTIC VIOLENCE (0) 775-738-6524  
 P.O. Box 2531 (H) 775-738-9454  
 Elko, NV 89803 (F) 775-738-2976  
 Contact: Yvette Waters

### ◆ HUMBOLDT COUNTY

\*WINNEMUCCA DOMESTIC VIOLENCE SHELTER, INC.  
 JOIN Building  
 705 E. 4th Street (O) 775-625-1313  
 Winnemucca, NV 89445 (F) 775-625-1313  
 Contact: Tiffany Howard Stickney

### ◆ LANDER COUNTY

\*COMMITTEE AGAINST DOMESTIC VIOLENCE (H) 775-635-2500  
 P.O. Box 624 (V) 775-635-5947  
 Battle Mountain, NV 89820  
 Contact: Curene Watson

### ◆ LYON COUNTY

\*ALIVE (0) 775-463-5843  
 400 A. North Main (N. Lyon Co.) 800-453-4009  
 Yerington, NV 89447 (F) 775-463-4453  
 Contact: Vicki Straw 775-463-5843

### ◆ MINERAL COUNTY

\*ADVOCATES TO END DOMESTIC VIOLENCE (0) 775-945-2472  
 P.O. Box 1613 (H) 775-945-2312  
 Hawthorne, NV 89415 (F) 775-945-5811  
 Contact: Clydell Wert 775-945-3211

### ◆ PERSHING COUNTY

\*DOMESTIC VIOLENCE INTERVENTION (0) 775-273-7373  
 P.O. Box 1203 (F) 775-273-7904  
 Lovelock, NV 89419  
 Contact: Flossie Redd

### ◆ WASHOE COUNTY

\*COMMITTEE TO AID ABUSED WOMEN (0) 775-329-4150  
 1735 Vassar Street (H) 775-785-7550  
 Reno, NV 89502 (F) 775-785-7550  
 Contact: Joni Kaiser

\*A SAFE EMBRACE (0) 775-322-3466  
 P.O. Box 3745 1-877-930-3466  
 Reno, NV 89505 (F) 775-322-3499  
 Contact: Deborah Armstrong

\*TAHOE WOMEN'S SERVICES (0) 775-298-0010  
 948 Incline Way (H) 800-736-1060  
 Incline Village, NV 89451 (F) 775-298-0011  
 Contact: Karen S. Carey

### ◆ WHITE PINE, NYE, LINCOLN, EUREKA & ESMERELDA

\*NO TO ABUSE (0) 775-751-1118  
 P.O. Box 2869 (H) 888-882-2873  
 Pahrump, NV 89048 (F) 775-751-0134  
 Contact: Clelia Pinza Garrity

\*These programs may have shelter services available

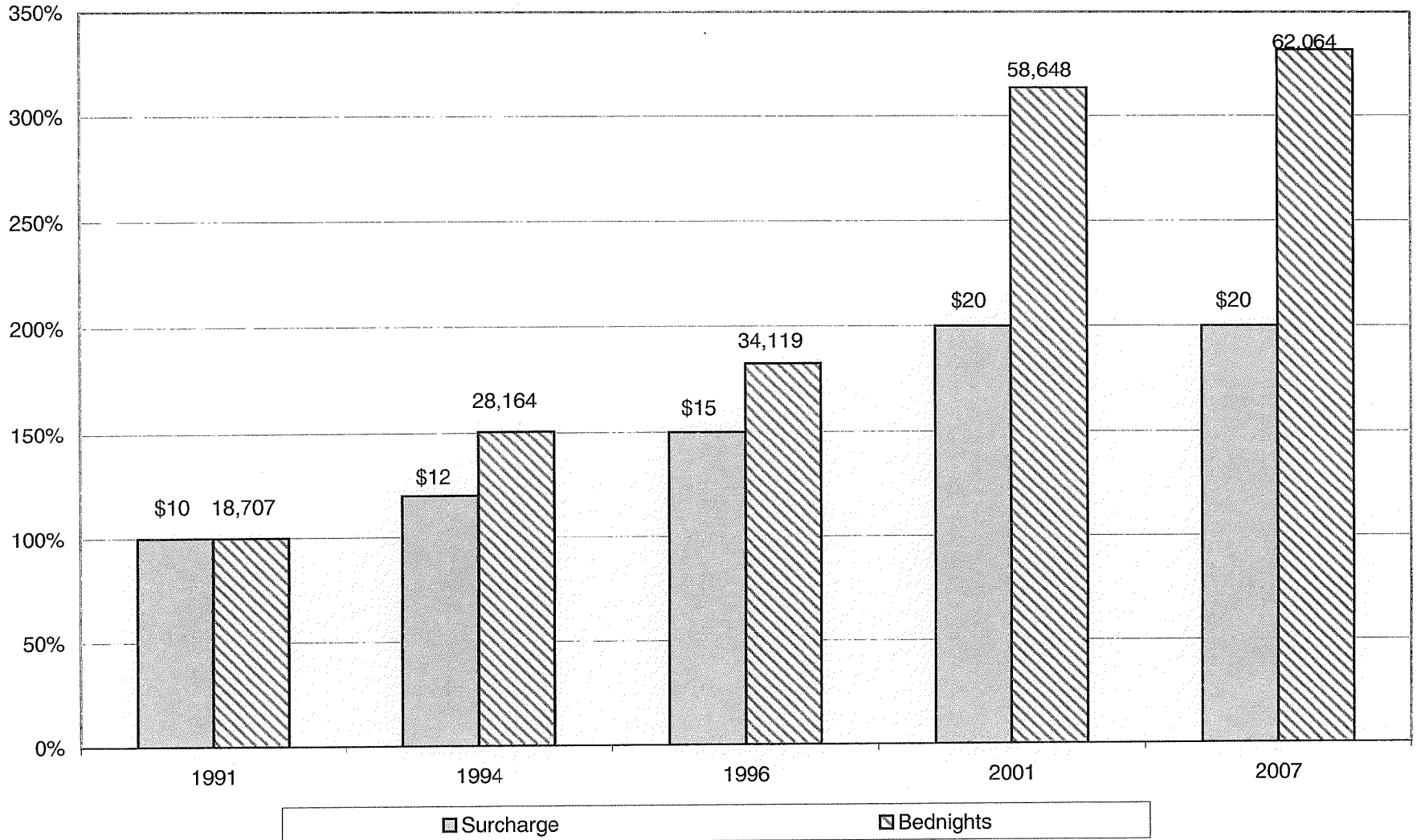
STATEWIDE HOTLINE: 1-800-500-1556

NATIONAL HOTLINE: 1-800-799-7233

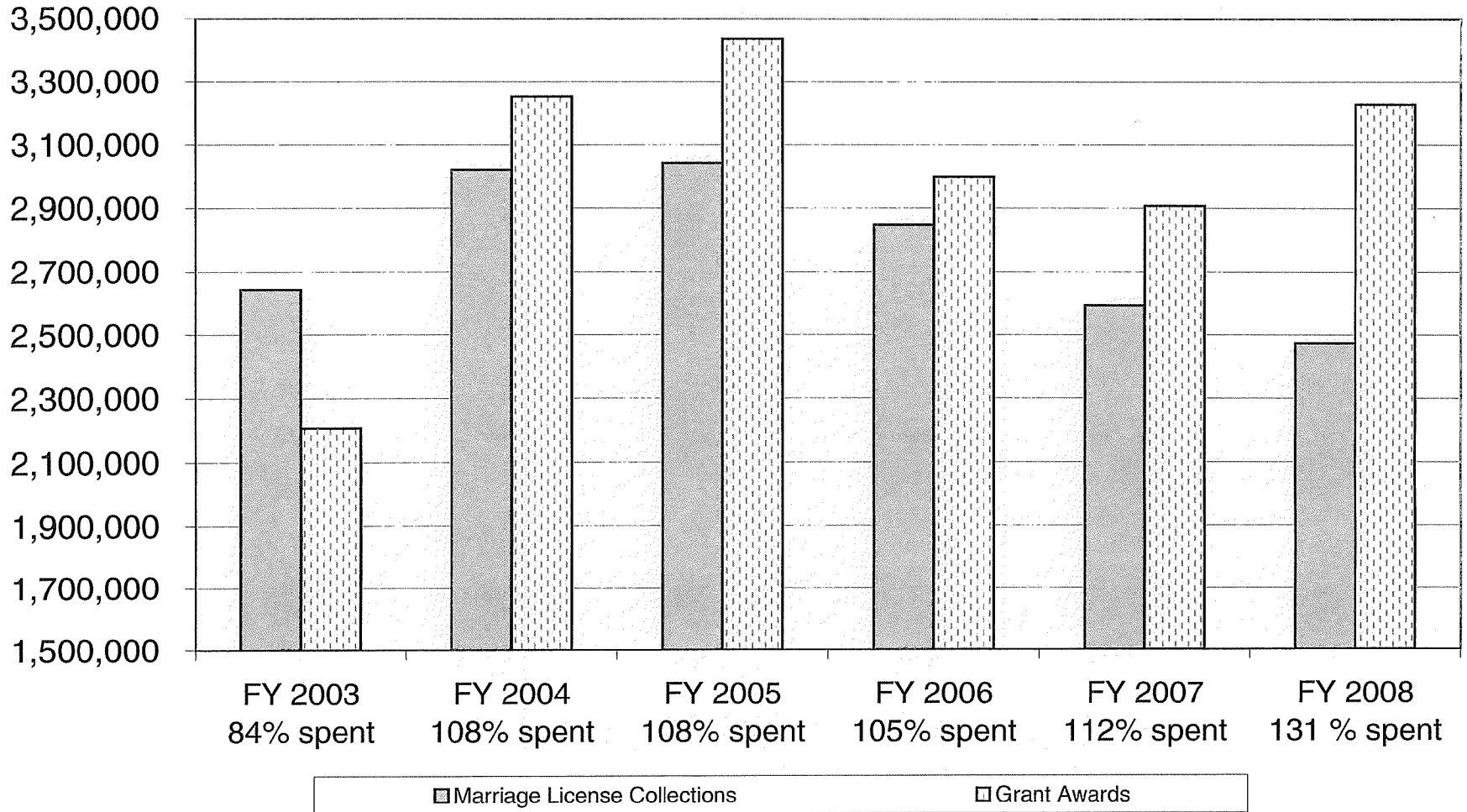
Revised 10/22/08

### As The Surcharge Doubled, The Number of Bednights More Than Tripled

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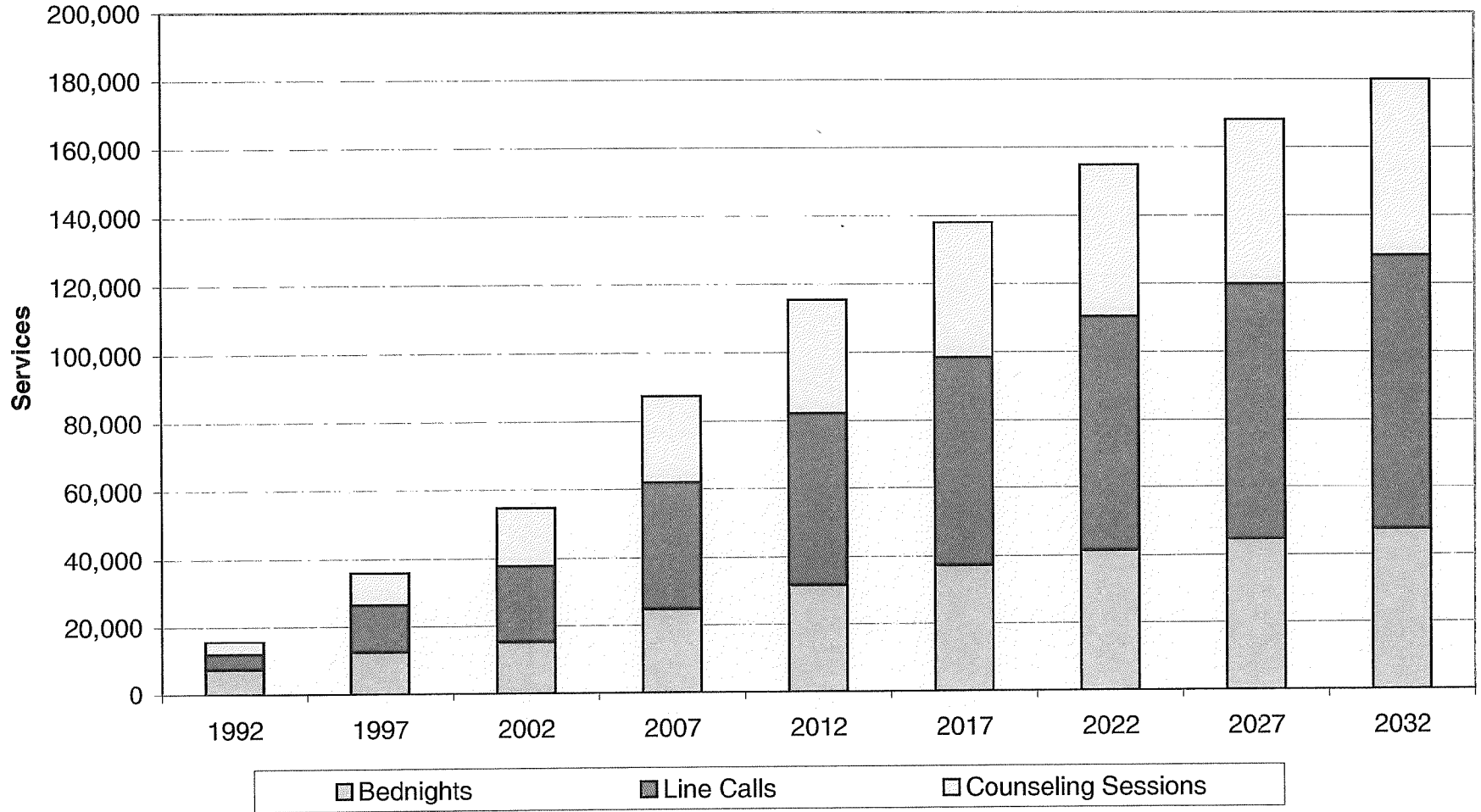


## Aid for Victims of Domestic Violence Marriage License Collections vs. Grant Awards



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Clark County - Projected Service Demands  
As Project by the UNLV Center for Business and Economic Research  
**No Matter The Level of Funding, Service Demands Consistently Grow**



**Nevada Network Against Domestic Violence  
Statewide Statistics**

**FISCAL YEAR REPORT July 2007 - June 2008**

<u>TOTAL NUMBER OF CONTACTS:</u> 59,748			
First time:	36,001	Telephone:	24,695
Repeat:	15,987	Face to face:	35,053
Follow up:	7,760		

**BEDNIGHTS:**

	<u>Adults</u>	<u>Bednights</u>	<u>Children</u>	<u>Bednights</u>	<u>Total Adult &amp; Children</u>	<u>Total Bednights</u>
Shelter	1,134	22,882	1,303	28,824	2,437	51,706
Shelter Services	79	1,781	95	2,226	174	4,007
SafeHomes	0	0	0	0	0	0
Emergency Motel	154	317	141	330	295	647
Carry Over	0	0	0	0	0	0
Transitional Housing	26	1,747	26	1,597	52	3,344
<b>TOTAL</b>	<b>1,393</b>	<b>26,727</b>	<b>1,565</b>	<b>32,977</b>	<b>2,958</b>	<b>59,704</b>

**TOTAL NUMBER OF PRIMARY VICTIMS: 36,001**

<u>AGE:</u>	<u>Female</u>	<u>Male</u>	<u>Location</u>	
00-12	45	36	Carson	1,774
13-17	464	34	Churchill	190
18-29	7,757	616	Clark	20,587
30-44	9,716	1,171	Douglas	436
45-64	4,335	761	Elko	147
65+	544	109	Esmeralda	5
Unknown	10,360	86	Eureka	2
<b>TOTAL:</b>	<b>33,221</b>	<b>2,813</b>	Humboldt	12
			Lander	8
			Lincoln	13
			Lyon	164
			Mineral	348
			Nye	215
			Pershing	19
			Storey	13
			Washoe	7,573
			White Pine	10
			Unknown	4,254
			Out of state	264
			<b>TOTAL:</b>	<b>36,034</b>

\* These statistics were compiled from quarterly Marriage License Reports submitted by DV programs in Nevada.

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<u>CHILDREN:</u>	14,047
0-2	2,775
3-5	2,648
6-12	5,400
13-18	2,190
Unknown	1,034
TOTAL:	14,047

PREGNANT: 954

EMPLOYMENT (Victim)


Employed Full Time	10,888
Employed Part Time	1,919
Unemployed	9,588
Disabled	1,391
Retired	476
Unknown	11,575
Student	201
TOTAL:	36,038

LAW ENFORCEMENT:

Contacted	12,801	Arrest	6,251
Not Contacted	6,005	Not Arrest	5,363
Unknown	17,169	Pending	1,184
TOTAL:	35,975	TOTAL:	12,798

Number of TPO's Prepared	14,240
Number of Police Reports Prepared	1,541
Number of Court Appointment	4,558
Number of Individual Counseling Session	16,796
Number of Victims Support Group Held	1,010
Number of Parent's Support Groups Held	236
Number of Children Groups	770
TOTAL:	39,151

NUMBER OF REFERRALS PROVIDED TO CLIENTS:

Temporary Protection/Restraining C	10,186	Food	4,924
Legal Counsel	17,944	Transportation	4,944
Law Enforcement	6,860	Employment/Training	6,852
Medical	9,726	Child Protective Services (CPS)	4,924
Counseling		Parenting Programs (Classes)	4,006
A. Individual	20,208	Clergy	178
B. Marriage/Family	2,634	School	787
C. Support Group	7,539	Court	3,482
D. Sexual Assault	661	Victim Compensation	2,248
E. Substance Abuse	2,312	Other (Specify):	11,132
Domestic Violence Shelter	9,799		563
Non-Domestic Violence Shelter	5,409		2
Housing	7,331	Other Social Service Organization	14,704
Daycare	3,056	TOTAL NUMBER OF REFERRALS	162,411

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PERPETRATOR SERVICES - TOTAL NUMBER OF CONTACTS:

12,649

Number first time:	1,633	Telephone:	447
Number of repeats:	10,900	Face to face:	12,202
Following up:	116	Unknown:	0

Number of Batterers Intervention Groups Held	1,516
Number of Perpetrators served (unduplicated)	4,233
Any Other services	
TOTAL:	<u>5,749</u>

SOURCE OF REFERRAL'S RECEIVED:

1. City Attorney/Court Services	1,583
2. Police/Law Enforcement	4,790
3. Other D.V. Program	1,046
4. DCFS (TPO, CPS, etc.)	436
5. Homeless Organization	70
6. Unknown	2,127
7. Self/Friend	23,323
8. Welfare	341
9. Other Social Services Agency	1,351
10. Medical	<u>965</u>
Total	36,032

HOURS OF VOLUNTEER SERVICE: 115,328.9

Hotline	51,836.3	Other	23,353.4
Shelter	15,022.9	Response Team	10,848.0
Board and Committee	5,871.5	TOTAL HOURS:	115,328.9
Office	8,396.8		

HOURS OF VOLUNTEER TRAINING: 2,550.0