

SENATE BILL NO. 439—COMMITTEE ON  
COMMERCE, LABOR AND ENERGY

MARCH 23, 2015

Referred to Committee on Commerce, Labor and Energy

SUMMARY—Provides for the permitting and regulation of transportation network companies. (BDR 58-633)

FISCAL NOTE: Effect on Local Government: No.  
Effect on the State: Yes.

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~omitted material~~ is material to be omitted.

AN ACT relating to transportation services; providing for the regulation by the Public Utilities Commission of Nevada of transportation network companies; requiring the establishment of fees and annual assessments for a transportation network company; authorizing a transportation network company that holds a valid permit issued by the Commission to enter into an agreement with one or more drivers to receive connections to passengers from the company; establishing requirements concerning the qualifications of, the provision of insurance for and the operation and maintenance of motor vehicles operated by drivers who provide transportation services; prohibiting a local government from imposing on a transportation network company or a driver for such a company any additional tax or fee or requirement as a condition of providing transportation services; providing that a transportation network company or driver who provides transportation services pursuant to a valid permit issued by the Commission is not subject to certain provisions of law governing motor carriers; providing penalties; and providing other matters properly relating thereto.



**Legislative Counsel's Digest:**

This bill provides for the permitting by the Public Utilities Commission of Nevada of transportation network companies and the regulation by the Commission of the provision of transportation services. **Section 5** of this bill defines a "transportation network company" as an entity that uses a digital network or software application service to connect passengers to drivers who can provide transportation services to passengers. **Section 6** of this bill defines "transportation services" as the transportation by motor vehicle of one or more passengers between points chosen by the passenger or passengers and prearranged with a driver through the use of the digital network or software application service of a transportation network company. **Section 7** of this bill provides that it is the purpose and policy of the Legislature in enacting this bill to ensure the safety, reliability and cost-effectiveness of the transportation services provided by drivers affiliated with transportation network companies in this State.

**Section 8** of this bill prohibits any person from doing business in this State as a transportation network company unless the person holds a valid permit issued by the Commission pursuant to the provisions of this bill. **Section 9** of this bill provides for the submission to the Commission of an application for a permit. **Section 10** of this bill requires the Commission to issue a permit to an applicant upon a determination by the Commission that the applicant meets all the applicable requirements for the issuance of the permit. **Section 10** provides that a permit issued by the Commission expires annually but may be renewed. **Section 10** further provides that a permit issued by the Commission authorizes a transportation network company to: (1) connect passengers to a driver who can provide transportation services through the use of a digital network or software application service; and (2) enter into agreements with one or more drivers to receive connections from the company. Additionally, **section 10** provides that a permit issued by the Commission does not authorize a transportation network company to engage in any activity regulated pursuant to chapter 706 of NRS, relating to motor carriers. **Section 11** of this bill requires the Commission to establish a fee for the issuance of a permit to operate a transportation network company. **Section 11** also requires the payment of an annual assessment by all transportation network companies in this State.

**Section 14** of this bill authorizes a transportation network company to enter into agreements with one or more drivers to receive connections to potential passengers from the company. **Section 14** establishes the minimum qualifications for drivers and requires a transportation network company to conduct an investigation of the background of each driver, which must include a criminal background check, a search of a database containing information from the sex offender website maintained by each state and a review of the complete driving history of the driver. Further, **section 14** sets forth the conditions for which a transportation network company must terminate an agreement with a driver.

**Section 15** of this bill provides that a transportation network company may, on behalf of a driver, charge a fare for the provision of transportation services by the driver and places certain requirements on the company concerning the fares and the information which must be provided to passengers concerning the amount and the calculation of fares.

**Section 16** of this bill: (1) prohibits a transportation network company from entering into an agreement with any driver who operates a motor vehicle that is not in compliance with all federal, state and local laws governing the operation and maintenance of a motor vehicle; and (2) requires annual inspections of each motor vehicle operated by a driver.

**Section 17** of this bill establishes certain requirements concerning the provision of insurance for the payment of tort liabilities arising from the operation of a motor vehicle by a driver who provides transportation services.



**Section 18** of this bill prohibits discrimination on account of national origin, religion, age, disability, sex, race, color, sexual orientation or gender identity or expression by a transportation network company or driver. **Section 19** of this bill requires a transportation network company to provide to passengers certain information relating to the identification of a driver. **Section 20** of this bill requires a transportation network company to provide an electronic receipt to each passenger. **Section 21** of this bill imposes on transportation network companies certain recordkeeping requirements. **Section 22** of this bill imposes on transportation network companies certain reporting requirements.

**Section 23** of this bill establishes certain requirements relating to the provision of transportation services by a driver. **Section 23** also prohibits a driver from soliciting passengers or providing transportation services except to persons who have arranged for such transportation services through the digital network or software application service of a transportation network company. **Section 24** of this bill prohibits a driver from consuming or using any intoxicating liquor or controlled substance during any period when the driver is providing transportation services or is logged into the digital network or software application service of a transportation network company. With certain exceptions, **section 25** of this bill prohibits a transportation network company from releasing the personally identifying information of passengers.

**Section 26** of this bill provides for the investigation of complaints against a transportation network company or driver. **Section 27** of this bill: (1) authorizes the Commission to impose certain penalties for any violation of the provisions of this bill by a transportation network company or driver; and (2) provides that a person who violates any provision of this bill is not subject to a criminal penalty.

**Section 28** of this bill provides that this bill does not exempt any person from any other laws governing the operation of a motor vehicle upon the highways of this State, except that a transportation network company or a driver who provides transportation services within the scope of a permit issued by the Commission is not subject to the provisions of existing law governing motor carriers or public utilities unless the person is otherwise licensed pursuant to those provisions.

**Section 29** of this bill prohibits a local government from: (1) imposing any tax or fee on a transportation network company, a driver who has entered into an agreement with such a company or a vehicle operated by such a driver; (2) requiring a transportation network company or driver to obtain from the local government any certificate, license or permit to provide transportation services; or (3) imposing any other requirement on the operation of a motor vehicle by a transportation network company or driver which is not of general applicability. **Section 29** does not prohibit a local government from requiring a transportation network company to obtain from the local government a business license or to pay any business license fee in the same manner that is generally applicable to any other business that operates within the jurisdiction of the local government.

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THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN  
SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

**Section 1.** Title 58 of NRS is hereby amended by adding thereto a new chapter to consist of the provisions set forth as sections 2 to 30, inclusive, of this act.

**Sec. 2.** *As used in this chapter, unless the context otherwise requires, the words and terms defined in sections 3 to 6, inclusive, of this act have the meanings ascribed to them in those sections.*



1     **Sec. 3. "Commission"** means the Public Utilities  
2     *Commission of Nevada.*

3     **Sec. 4. "Driver"** means a natural person who:

4     1. Operates a motor vehicle that is owned, leased or otherwise  
5     *authorized for use by the person; and*

6     2. Enters into an agreement with a transportation network  
7     *company to receive connections to potential passengers and*  
8     *related services from a transportation network company in*  
9     *exchange for the payment of a fee to the transportation network*  
10    *company.*

11    **Sec. 5. "Transportation network company" or "company"**  
12    *means an entity that uses a digital network or software application*  
13    *service to connect a passenger to a driver who can provide*  
14    *transportation services to the passenger.*

15    **Sec. 6. "Transportation services"** means the transportation  
16    *by a driver of one or more passengers between points chosen by*  
17    *the passenger or passengers and prearranged through the use of*  
18    *the digital network or software application service of a*  
19    *transportation network company. The term includes only the*  
20    *period beginning when a driver accepts a request for*  
21    *transportation received through the digital network or software*  
22    *application service of a transportation network company and*  
23    *ending when the passenger or passengers exit the motor vehicle*  
24    *operated by the driver.*

25    **Sec. 7.** *It is hereby declared to be the purpose and policy of*  
26    *the Legislature in enacting this chapter to ensure the safety,*  
27    *reliability and cost-effectiveness of the transportation services*  
28    *provided by drivers affiliated with transportation network*  
29    *companies in this State.*

30    **Sec. 8. 1.** *A transportation network company shall not*  
31    *engage in business in this State unless the company holds a valid*  
32    *permit issued by the Commission pursuant to this chapter.*

33    2. *A driver shall not provide transportation services unless*  
34    *the company with which the driver is affiliated holds a valid*  
35    *permit issued by the Commission pursuant to this chapter.*

36    **Sec. 9.** *A person who desires to operate a transportation*  
37    *network company in this State must submit to the Commission an*  
38    *application for the issuance of a permit to operate a transportation*  
39    *network company. The application must be in the form required*  
40    *by the Commission, must be accompanied by the fee required by*  
41    *section 11 of this act and must include, without limitation:*

42    1. *Proof satisfactory to the Commission that the applicant is*  
43    *not engaged in and will not engage in any activity or provide any*  
44    *services otherwise regulated pursuant to chapter 706 of NRS or*  
45    *holds a license issued pursuant to chapter 706 of NRS.*



2. Any other information reasonably required by the Commission.

**Sec. 10.** 1. Upon receipt of a completed application and payment of the required fee and upon a determination by the Commission that an applicant meets the requirements for the issuance of a permit to operate a transportation network company, the Commission shall issue to the applicant within 120 days an initial permit to operate a transportation network company in this State.

2. A permit issued pursuant to this section expires annually on the anniversary of the date on which the initial permit was issued but may be renewed in the manner prescribed by the Commission by regulation.

3. In accordance with the provisions of this chapter, a permit issued or renewed pursuant to this section:

(a) Authorizes a transportation network company to connect one or more passengers through the use of a digital network or software application service to a driver who can provide transportation services.

(b) Authorizes a transportation network company to enter into agreements with one or more drivers to receive connections to potential passengers from the company in exchange for the payment of a fee by the driver to the company.

(c) Does not authorize a transportation network company or any driver to engage in any activity otherwise regulated pursuant to chapter 706 of NRS.

**Sec. 11.** 1. The Commission shall charge and collect a fee in an amount established by the Commission by regulation from each applicant for an initial permit to operate a transportation network company in this State. The fee required by this subsection is not refundable. The Commission shall not issue a permit to operate a transportation network company in this State unless the applicant has paid the fee required by this subsection.

2. Beginning on the date 1 year after the issuance of a permit, the Commission shall levy and collect an annual assessment from all transportation network companies in this State on the gross operating revenue derived from the intrastate operations of such transportation network companies in this State. The total annual assessment must not exceed the amount determined by the Commission to be necessary for the regulation of transportation network companies.

**Sec. 12.** 1. In addition to any other requirements set forth in this chapter, an applicant for the renewal of a permit to operate a transportation network company must indicate in the application submitted to the Commission whether the applicant has a state



1 *business license. If the applicant has a state business license, the*  
2 *applicant must include in the application the state business license*  
3 *number assigned by the Secretary of State upon compliance with*  
4 *the provisions of chapter 76 of NRS.*

5 2. *A permit to operate a transportation network company may*  
6 *not be renewed by the Commission if:*

7 (a) *The applicant fails to submit the information required by*  
8 *subsection 1; or*

9 (b) *The State Controller has informed the Commission*  
10 *pursuant to subsection 5 of NRS 353C.1965 that the applicant*  
11 *owes a debt to an agency that has been assigned to the State*  
12 *Controller for collection and the applicant has not:*

13 (1) *Satisfied the debt;*

14 (2) *Entered into an agreement for the payment of the debt*  
15 *pursuant to NRS 353C.130; or*

16 (3) *Demonstrated that the debt is not valid.*

17 3. *As used in this section:*

18 (a) *“Agency” has the meaning ascribed to it in NRS 353C.020.*

19 (b) *“Debt” has the meaning ascribed to it in NRS 353C.040.*

20 **Sec. 13.** *A transportation network company shall appoint*  
21 *and keep in this State a registered agent as provided in*  
22 *NRS 14.020.*

23 **Sec. 14.** 1. *A transportation network company may enter*  
24 *into an agreement with one or more drivers to receive connections*  
25 *to potential passengers from the company in exchange for the*  
26 *payment of a fee by the driver to the company.*

27 2. *Before a transportation network company allows a driver*  
28 *to be connected to potential passengers using the digital network*  
29 *or software application service of the company pursuant to an*  
30 *agreement with the company, the company must:*

31 (a) *Require the person to submit an application to the*  
32 *company, which must include, without limitation:*

33 (1) *The name, age and address of the applicant.*

34 (2) *A copy of the driver’s license of the applicant.*

35 (3) *A record of the driving history of the applicant.*

36 (4) *A description of the motor vehicle of the applicant and a*  
37 *copy of the motor vehicle registration.*

38 (5) *Proof that the applicant has complied with the*  
39 *requirements of NRS 485.185.*

40 (6) *Any other information required by the company or any*  
41 *regulations adopted by the Commission pursuant to section 30 of*  
42 *this act.*

43 (b) *At the time of application and not less than once every 3*  
44 *years thereafter, conduct or contract with a third party to conduct*



1 *an investigation of the criminal history of the applicant, which*  
2 *must include, without limitation:*

3 *(1) A review of a commercially available database*  
4 *containing criminal records from each state which are validated*  
5 *using a search of the primary source of each record.*

6 *(2) A search of a database containing the information*  
7 *available in the sex offender registry maintained by each state.*

8 *(c) At the time of application and not less than once every year*  
9 *thereafter, obtain and review a complete record of the driving*  
10 *history of the applicant.*

11 *3. A transportation network company may enter into an*  
12 *agreement with a driver if:*

13 *(a) The applicant is at least 19 years of age.*

14 *(b) The applicant possesses a valid driver's license issued by*  
15 *the Department of Motor Vehicles.*

16 *(c) The applicant provides proof that the motor vehicle*  
17 *operated by him or her is registered with the Department of Motor*  
18 *Vehicles.*

19 *(d) The applicant provides proof that the motor vehicle*  
20 *operated by him or her is operated and maintained in compliance*  
21 *with all applicable federal, state and local laws.*

22 *(e) The applicant provides proof that he or she currently is in*  
23 *compliance with the provisions of NRS 485.185.*

24 *(f) In the 3 years immediately preceding the date on which the*  
25 *application is submitted, the applicant has not been found guilty of*  
26 *three or more violations of the motor vehicle laws of this State or*  
27 *any traffic ordinance of any city or town, the penalty prescribed*  
28 *for which is a misdemeanor.*

29 *(g) In the 3 years immediately preceding the date on which the*  
30 *application is submitted, the applicant has not been found guilty of*  
31 *any violation of the motor vehicle laws of this State or any traffic*  
32 *ordinance of any city or town, the penalty prescribed for which is*  
33 *a gross misdemeanor or felony.*

34 *(h) In the 7 years immediately preceding the date on which the*  
35 *application is submitted, the applicant has not been found guilty of*  
36 *any violation of federal, state or local law prohibiting driving or*  
37 *being in actual physical control of a vehicle while under the*  
38 *influence of intoxicating liquor or a controlled substance.*

39 *(i) In the 7 years immediately preceding the date on which the*  
40 *application is submitted, the applicant has not been found guilty of*  
41 *any crime involving an act of terrorism, an act of violence, a*  
42 *sexual offense, fraud, theft, damage to property of another or the*  
43 *use of a motor vehicle in the commission of a felony.*



(j) *The name of the applicant does not appear in the database searched pursuant to subparagraph (2) of paragraph (b) of subsection 2.*

4. *A transportation network company shall terminate an agreement with any driver who:*

(a) *Fails to submit to the transportation network company a change in his or her address, driver's license, motor vehicle registration or automobile liability insurance information within 30 days after the date of the change.*

(b) *Fails to immediately report to the transportation network company any change in his or her driving history or criminal history.*

(c) *Refuses to authorize the transportation network company to obtain and review an updated complete record of his or her driving history not less than once each year and an investigation of his or her criminal history not less than once every 3 years.*

(d) *Is determined by the transportation network company to be ineligible for an agreement pursuant to subsection 3 on the basis of any updated information received by the transportation network company.*

**Sec. 15. 1.** *In accordance with the provisions of this chapter, a transportation network company which holds a valid permit issued by the Commission pursuant to this chapter may, on behalf of a driver, charge a fare for transportation services provided to a passenger by the driver.*

2. *If a fare is charged, the company must disclose the rates charged by the company and the method by which the amount of a fare is calculated:*

(a) *On an Internet website maintained by the company; or*

(b) *Within the digital network or software application service of the company.*

3. *If a fare is charged, the company must offer to each passenger the option to receive, before the passenger enters the motor vehicle of a driver, an estimate of the amount of the fare that will be charged to the passenger.*

4. *A transportation network company may accept payment of a fare only electronically. A transportation network company or a driver shall not solicit or accept cash as payment of a fare.*

5. *A transportation network company shall not impose any additional charge for a driver who provides transportation services to a person with a physical disability because of the disability.*

6. *The Commission may adopt regulations establishing a maximum fare that may be charged during an emergency, as defined in NRS 414.0345.*





**Sec. 16. 1.** *A transportation network company shall not enter into an agreement with a driver for the driver to provide transportation services if the driver operates a motor vehicle which:*

*(a) Is not in compliance with all federal, state and local laws concerning the operation and maintenance of the motor vehicle.*

*(b) Has less than four doors.*

*(c) Is designed to carry more than eight passengers, including the driver.*

*(d) Is a farm tractor, mobile home, recreational vehicle, semitractor, semitrailer, trailer, bus or tow car.*

**2.** *A transportation network company shall inspect or cause to be inspected every motor vehicle used by a driver to provide transportation services to ensure that the vehicle complies with the provisions of subsection 1 before allowing the driver to use the motor vehicle to provide transportation services and not less than once each year thereafter.*

**Sec. 17. 1.** *Every transportation network company or driver shall continuously provide, during any period in which the driver is providing transportation services, insurance provided by an insurance company licensed by the Division of Insurance of the Department of Business and Industry and approved to do business in this State or a broker licensed pursuant to chapter 685A of NRS or procured directly from a nonadmitted insurer, as defined in NRS 685A.0375:*

*(a) In an amount of not less than \$1,500,000 for bodily injury to or death of one or more persons and injury to or destruction of property of others in any one accident that occurs while the driver is providing transportation services;*

*(b) In an amount of not less than \$50,000 for bodily injury to or death of one person in any one accident that occurs while the driver is logged into the digital network or software application service of the transportation network company and available to receive requests for transportation services but is not otherwise providing transportation services;*

*(c) Subject to the minimum amount for one person required by paragraph (b), in an amount of not less than \$100,000 for bodily injury to or death of two or more persons in any one accident that occurs while the driver is logged into the digital network or software application service of the transportation network company and available to receive requests for transportation services but is not otherwise providing transportation services; and*

*(d) In an amount of not less than \$25,000 for injury to or destruction of property of others in any one accident that occurs while the driver is logged into the digital network or software*



1 application service of the transportation network company and  
2 available to receive requests for transportation services but is not  
3 otherwise providing transportation services,

4 ↪ for the payment of tort liabilities arising from the maintenance  
5 or use of the motor vehicle.

6 2. The insurance required by:

7 (a) Paragraph (a) of subsection 1 may be provided through  
8 one or a combination of insurance policies provided by the  
9 transportation network company or the driver, or both.

10 (b) Paragraphs (b), (c) and (d) of subsection 1, except as  
11 otherwise provided in subsection 3, must be provided by the driver.  
12 Insurance in the amounts required by paragraphs (b), (c) and (d)  
13 of subsection 1 must be provided by the driver, as required by NRS  
14 485.185, while the driver is not logged into the digital network or  
15 software application service of the transportation network  
16 company, not available to receive requests for transportation  
17 services and not providing transportation services.

18 3. Every transportation network company shall continuously  
19 provide, during any period in which the driver is providing  
20 transportation services, insurance provided by an insurance  
21 company licensed by the Division of Insurance of the Department  
22 of Business and Industry and approved to do business in this State  
23 or a broker licensed pursuant to chapter 685A of NRS or procured  
24 directly from a nonadmitted insurer, as defined in NRS  
25 685A.0375, which meets the requirements of subsection 1 if the  
26 insurance provided by the driver:

27 (a) Lapses;

28 (b) Fails to meet the requirements of subsection 1;

29 (c) Denies a claim pursuant to the coverage required by  
30 subsection 1; or

31 (d) Otherwise does not exist or ceases to exist.

32 4. Notwithstanding the provisions of NRS 485.185 and  
33 485.186 which require the owner or operator of a motor vehicle to  
34 provide insurance, insurance provided pursuant to this section  
35 shall be deemed to satisfy the requirements of NRS 485.185 or  
36 485.186, as appropriate, regardless of whether the insurance is  
37 provided by the transportation network company or the driver, or  
38 both, if the insurance provided pursuant to this section otherwise  
39 satisfies the requirements of NRS 485.185 or 485.186, as  
40 appropriate.

41 5. An insurer may exclude or limit any coverage relating to  
42 the use of a motor vehicle to provide transportation services, or the  
43 availability of a motor vehicle for such use, in a policy insuring  
44 against liability arising out of the ownership, maintenance or use  
45 of any motor vehicle. An exclusion or limitation authorized by this



subsection must be expressly and prominently stated in such a policy.

6. A transportation network company that provides any insurance for a motor vehicle pursuant to this section is not deemed to be the owner of the motor vehicle.

**Sec. 18.** 1. A transportation network company shall adopt a policy which prohibits discrimination against a passenger or potential passenger on account of national origin, religion, age, disability, sex, race, color, sexual orientation or gender identity or expression.

2. A driver shall not discriminate against a passenger or potential passenger on account of national origin, religion, age, disability, sex, race, color, sexual orientation or gender identity or expression.

3. A transportation network company shall provide to each passenger an opportunity to indicate whether the passenger requires transportation in a motor vehicle that is wheelchair accessible. If the company cannot provide the passenger with transportation services in a motor vehicle that is wheelchair accessible, the company must direct the passenger to an alternative provider or means of transportation that is wheelchair accessible, if available.

**Sec. 19.** For each instance in which a driver provides transportation services to a passenger, the transportation network company which connected the passenger to the driver shall provide to the passenger, before the passenger enters the motor vehicle of a driver, a photograph of the driver who will provide the transportation services and the license plate number of the motor vehicle operated by the driver. The information required by this section must be provided to the passenger:

1. On an Internet website maintained by the company; or

2. Within the digital network or software application service of the company.

**Sec. 20.** A transportation network company which connected a passenger to a driver shall, within a reasonable period following the provision of transportation services by the driver to the passenger, transmit to the passenger an electronic receipt, which must include, without limitation:

1. A description of the point of origin and the destination of the transportation services;

2. The total time for which transportation services were provided;

3. The total distance traveled; and

4. An itemization of the fare, if any, charged for the transportation services.



**Sec. 21. 1. A transportation network company shall maintain:**

**(a) The following records relating to the business of the company for a period of at least 3 years after the date on which the record is created:**

**(1) Trip records;**

**(2) Driver records and vehicle inspection records;**

**(3) Records of each complaint and the resolution of each complaint; and**

**(4) Records of each accident or other incident that involved a driver and was reported to the transportation network company; and**

**(b) The driver records and vehicle inspection records for each driver who enters into an agreement with the company for a period of at least 1 year after the date on which the driver ceases to have an agreement with the company.**

**2. Each transportation network company shall, as determined to be necessary by the Commission or the Regulatory Operations Staff of the Commission to investigate complaints, promote public safety or ensure compliance with the provisions of this chapter, make its records available for inspection by the Commission and the Regulatory Operations Staff of the Commission upon request.**

**Sec. 22. 1. Each transportation network company shall:**

**(a) Keep uniform and detailed accounts of all business transacted in this State and provide such accounts to the Commission upon request; and**

**(b) On or before May 15 of each year, provide an annual report to the Commission regarding all business conducted by the company in this State during the preceding calendar year.**

**2. The Commission shall adopt regulations setting forth the form and contents of the information required to be kept and provided pursuant to subsection 1.**

**3. If the Commission determines that a transportation network company has failed to include information in its accounts or report required pursuant to subsection 1, the Commission shall notify the company to provide such information. A company which receives a notice pursuant to this subsection shall provide the specified information within 15 days after receipt of such a notice.**

**4. All information required to be provided pursuant to this section must be signed by an officer or agent of, or other person authorized by, the transportation network company under oath.**

**Sec. 23. 1. A driver shall not solicit or accept a passenger or provide transportation services to any person unless the person has arranged for the transportation services through the digital**



1 *network or software application service of the transportation*  
2 *network company.*

3 2. *With respect to a passenger's destination, a driver shall*  
4 *not:*

5 (a) *Deceive or attempt to deceive any passenger who rides or*  
6 *desires to ride in the driver's motor vehicle.*

7 (b) *Convey or attempt to convey any passenger to a destination*  
8 *other than the one directed by the passenger.*

9 (c) *Take a longer route to the passenger's destination than is*  
10 *necessary, unless specifically requested so to do by the passenger.*

11 (d) *Fail to comply with the reasonable and lawful requests of*  
12 *the passenger as to speed of travel and route to be taken.*

13 3. *A driver shall not, at the time the driver picks up a*  
14 *passenger, refuse or neglect to provide transportation services to*  
15 *any orderly passenger unless the driver can demonstrate to the*  
16 *satisfaction of the Commission that:*

17 (a) *The driver has good reason to fear for the driver's personal*  
18 *safety; or*

19 (b) *The driver is prohibited by law or regulation from carrying*  
20 *the person requesting transportation services.*

21 **Sec. 24. 1.** *A driver is prohibited from consuming or using*  
22 *any intoxicating liquor or controlled substance during any period*  
23 *in which the driver is providing transportation services on behalf*  
24 *of the transportation network company and any period in which*  
25 *the driver is logged into the digital network or software application*  
26 *service of the transportation network company and available to*  
27 *receive requests for transportation services but is not providing*  
28 *transportation services.*

29 2. *Each transportation network company shall:*

30 (a) *Provide notice of the provisions of subsection 1:*

31 (1) *On an Internet website maintained by the company; or*

32 (2) *Within the digital network or software application*  
33 *service of the company; and*

34 (b) *Provide for the submission to the company of a complaint*  
35 *by a passenger who reasonably believes that a driver is operating a*  
36 *motor vehicle in violation of the provisions of subsection 1.*

37 3. *Upon receipt of a complaint submitted by a passenger who*  
38 *reasonably believes that a driver is operating a motor vehicle in*  
39 *violation of the provisions of subsection 1, a transportation*  
40 *network company shall immediately suspend the access of the*  
41 *driver to the digital network or software application service of*  
42 *the company and conduct an investigation of the complaint. The*  
43 *company shall not allow the driver to access the digital network or*  
44 *software application service of the company or provide*



1 *transportation services on behalf of the company until after the*  
2 *investigation is concluded.*

3 4. *If a transportation network company determines, pursuant*  
4 *to an investigation conducted pursuant to subsection 3, that a*  
5 *driver has violated the provisions of subsection 1, the company*  
6 *shall terminate the agreement entered into with the driver and*  
7 *shall not allow the driver to access the digital network or software*  
8 *application service of the company.*

9 5. *Each transportation network company shall maintain a*  
10 *record of each complaint described in subsection 3 and received by*  
11 *the company for a period of not less than 2 years after the date on*  
12 *which the complaint is received. The record must include, without*  
13 *limitation, the name of the driver, the date on which the complaint*  
14 *was received, a summary of the investigation conducted by the*  
15 *company and the results of the investigation.*

16 **Sec. 25.** 1. *Except as otherwise provided in this section, a*  
17 *transportation network company shall not disclose to any person*  
18 *the personally identifiable information of a passenger who*  
19 *received services from the company unless:*

20 (a) *The disclosure is otherwise required by law;*

21 (b) *The company determines that disclosure is required to*  
22 *protect or defend the terms of use of the services or to investigate*  
23 *violations of those terms of use; or*

24 (c) *The passenger consents to the disclosure.*

25 2. *A transportation network company may disclose to a driver*  
26 *the name and telephone number of a passenger for the purposes*  
27 *of facilitating correct identification of the passenger and*  
28 *facilitating communication between the driver and the passenger.*

29 **Sec. 26.** 1. *Each transportation network company shall*  
30 *provide notice of the contact information of the Division of*  
31 *Consumer Complaint Resolution of the Commission on an*  
32 *Internet website maintained by the company or within the digital*  
33 *network or software application service of the company.*

34 2. *The Division of Consumer Complaint Resolution of the*  
35 *Commission shall accept, promptly investigate and attempt to*  
36 *resolve each complaint submitted to the Division by a person who*  
37 *alleges that a transportation network company or driver has*  
38 *violated the provisions of this chapter.*

39 3. *The Commission shall adopt regulations to establish*  
40 *procedures for investigating a complaint, holding a hearing and*  
41 *imposing disciplinary action, including, without limitation, the*  
42 *imposition of the penalties described in section 27 of this act, for a*  
43 *violation of this chapter.*

44 **Sec. 27.** 1. *If the Commission determines that a*  
45 *transportation network company or driver has violated the terms*



1 of a permit issued pursuant to this chapter or any provision of this  
2 chapter or any regulations adopted pursuant thereto, the  
3 Commission may, depending on whether the violation was  
4 committed by the company, the driver, or both:

5 (a) Suspend or revoke the permit issued to the transportation  
6 network company;

7 (b) Impose against the transportation network company an  
8 administrative fine in an amount not to exceed \$100,000 per  
9 violation;

10 (c) Prohibit a person from operating as a driver; or

11 (d) Impose any combination of the penalties provided in  
12 paragraphs (a), (b) and (c).

13 2. To determine the amount of an administrative fine imposed  
14 pursuant to paragraph (b) or (d) of subsection 1, the Commission  
15 shall consider:

16 (a) The size of the transportation network company;

17 (b) The severity of the violation;

18 (c) Any good faith efforts by the transportation network  
19 company to remedy the violation;

20 (d) The history of previous violations by the transportation  
21 network company; and

22 (e) Any other factor that the Commission determines to be  
23 relevant.

24 3. Notwithstanding the provisions of NRS 193.170, a person  
25 who violates any provision of sections 2 to 30, inclusive, of this act  
26 is not subject to any criminal penalty for such a violation.

27 **Sec. 28.** 1. Except as otherwise provided in subsection 2,  
28 the provisions of this chapter do not exempt any person from any  
29 law governing the operation of a motor vehicle upon the highways  
30 of this State.

31 2. A transportation network company which holds a valid  
32 permit issued by the Commission pursuant to this chapter, a driver  
33 who has entered into an agreement with such a company and a  
34 vehicle operated by such a driver are exempt from:

35 (a) The provisions of chapter 706 of NRS; and

36 (b) The provisions of chapter 704 relating to public utilities,  
37 ↪ to the extent that the services provided by the company or driver  
38 are within the scope of the permit.

39 3. Nothing in the provisions of this section prohibit the  
40 enforcement of chapter 704 or 706 of NRS against a person who is  
41 regulated pursuant to those chapters for any services provided by  
42 such a person which are beyond the scope of a permit issued by  
43 the Commission pursuant to this chapter.

44 **Sec. 29.** 1. Except as otherwise provided in subsection 2, a  
45 local governmental entity shall not:





(a) *Impose any tax or fee on a transportation network company operating within the scope of a valid permit issued by the Commission pursuant to this chapter, a driver who has entered into an agreement with such a company or a vehicle operated by such a driver.*

(b) *Require a transportation network company operating within the scope of a valid permit issued by the Commission pursuant to this chapter to obtain from the local government any certificate, license or permit to operate within that scope or require a driver who has entered into an agreement with such a company to obtain from the local government any certificate, license or permit to provide transportation services.*

(c) *Impose any other requirement upon a transportation network company or a driver which is not of general applicability to all persons who operate a motor vehicle within the jurisdiction of the local government.*

**2. Nothing in this section:**

(a) *Prohibits a local governmental entity from requiring a transportation network company to obtain from the local government a business license or to pay any business license fee in the same manner that is generally applicable to any other business that operates within the jurisdiction of the local government.*

(b) *Exempts a vehicle operated by a driver from any tax imposed pursuant to NRS 354.705, 371.043 or 371.045.*

**Sec. 30.** *The Commission shall adopt such regulations as are necessary to carry out the provisions of this chapter.*

**Sec. 31.** NRS 703.150 is hereby amended to read as follows:

703.150 The Commission shall supervise and regulate the operation and maintenance of public utilities and other persons named and defined in chapters 704, 704A and 708 of NRS *and sections 2 to 30, inclusive, of this act* pursuant to the provisions of those chapters.

**Sec. 32.** NRS 703.164 is hereby amended to read as follows:

703.164 1. The Commission may employ, or retain on a contract basis, legal counsel who shall:

(a) Except as otherwise provided in subsection 2, be counsel and attorney for the Commission in all actions, proceedings and hearings.

(b) Prosecute in the name of the Commission all civil actions for the enforcement of NRS 702.160 and 702.170 and chapters 704, 704A, 704B, 705 and 708 of NRS *and sections 2 to 30, inclusive, of this act* and for the recovery of any penalty or forfeiture provided for therein.

(c) Generally aid the Commission in the performance of its duties and the enforcement of NRS 702.160 and 702.170 and





1 chapters 704, 704A, 704B, 705 and 708 of NRS ~~H~~ *and sections 2 to*  
2 *30, inclusive, of this act.*

3 2. Each district attorney shall:

4 (a) Prosecute any violation of chapter 704, 704A, 705, 708 or  
5 711 of NRS for which a criminal penalty is provided and which  
6 occurs in the district attorney's county.

7 (b) Aid in any investigation, prosecution, hearing or trial held  
8 under the provisions of chapter 704, 704A, 705, 708 or 711 of NRS  
9 and, at the request of the Commission or its legal counsel, act as  
10 counsel and attorney for the Commission.

11 3. The Attorney General shall, if the district attorney fails or  
12 refuses to do so, prosecute all violations of the laws of this state by  
13 public utilities under the jurisdiction of the Commission and their  
14 officers, agents and employees.

15 4. The Attorney General is not precluded from appearing in or  
16 moving to intervene in any action and representing the interest of  
17 the State of Nevada in any action in which the Commission is a  
18 party and is represented by independent counsel.

19 **Sec. 33.** NRS 703.380 is hereby amended to read as follows:

20 703.380 1. Unless another administrative fine is specifically  
21 provided, a person, including, without limitation, a public utility,  
22 alternative seller, provider of discretionary natural gas service,  
23 provider of new electric resources or holder of any certificate of  
24 registration, license or permit issued by the Commission, or any  
25 officer, agent or employee of a public utility, alternative seller,  
26 provider of discretionary natural gas service, provider of new  
27 electric resources or holder of any certificate of registration, license  
28 or permit issued by the Commission who:

29 (a) Violates any applicable provision of this chapter or chapter  
30 704, 704B, 705 or 708 of NRS, *or sections 2 to 30, inclusive, of this*  
31 *act*, including, without limitation, the failure to pay any applicable  
32 tax, fee or assessment;

33 (b) Violates any rule or regulation of the Commission; or

34 (c) Fails, neglects or refuses to obey any order of the  
35 Commission or any order of a court requiring compliance with an  
36 order of the Commission,

37 ➤ is liable for an administrative fine, to be assessed by the  
38 Commission after notice and the opportunity for a hearing, in an  
39 amount not to exceed \$1,000 per day for each day of the violation  
40 and not to exceed \$100,000 for any related series of violations.

41 2. In determining the amount of the administrative fine, the  
42 Commission shall consider the appropriateness of the fine to the size  
43 of the business of the person charged, the gravity of the violation,  
44 the good faith of the person charged in attempting to achieve



1 compliance after notification of a violation and any repeated  
2 violations committed by the person charged.

3 3. An administrative fine assessed pursuant to this section is  
4 not a cost of service of a public utility and may not be included in  
5 any new application by a public utility for a rate adjustment or rate  
6 increase.

7 4. All money collected by the Commission as an administrative  
8 fine pursuant to this section must be deposited in the State General  
9 Fund.

10 5. The Commission may bring an appropriate action in its own  
11 name for the collection of any administrative fine that is assessed  
12 pursuant to this section. A court shall award costs and reasonable  
13 attorney's fees to the prevailing party in an action brought pursuant  
14 to this subsection.

15 6. The administrative fine prescribed by this section is in  
16 addition to any other remedies, other than a monetary fine, provided  
17 by law, including, without limitation, the authority of the  
18 Commission to revoke a certificate of public convenience and  
19 necessity, license or permit pursuant to NRS 703.377.

20 **Sec. 34.** This act becomes effective:

21 1. Upon passage and approval for the purpose of adopting any  
22 regulations and performing any other preparatory administrative  
23 tasks necessary to carry out the provisions of this act; and

24 2. On July 1, 2015, for all other purposes.

