

Amendment No. 186

Senate Amendment to Senate Bill No. 392	(BDR 18-1044)
Proposed by: Senate Committee on Judiciary	
Amends: Summary: Yes Title: Yes Preamble: No Joint Sponsorship: No Digest: Yes	

ASSEMBLY ACTION				Initial and Date	SENATE ACTION				Initial and Date
Adopted	<input type="checkbox"/>	Lost	<input type="checkbox"/>	_____	Adopted	<input type="checkbox"/>	Lost	<input type="checkbox"/>	_____
Concurred In	<input type="checkbox"/>	Not	<input type="checkbox"/>	_____	Concurred In	<input type="checkbox"/>	Not	<input type="checkbox"/>	_____
Receded	<input type="checkbox"/>	Not	<input type="checkbox"/>	_____	Receded	<input type="checkbox"/>	Not	<input type="checkbox"/>	_____

EXPLANATION: Matter in (1) *blue bold italics* is new language in the original bill; (2) variations of green bold underlining is language proposed to be added in this amendment; (3) ~~red strikethrough~~ is deleted language in the original bill; (4) ~~purple double strikethrough~~ is language proposed to be deleted in this amendment; (5) orange double underlining is deleted language in the original bill proposed to be retained in this amendment.

BAW/NCA



Date: 4/19/2019

S.B. No. 392—Transfers the Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels from the Real Estate Division of the Department of Business and Industry to the Office of the Attorney General. (BDR 18-1044)





## SENATE BILL NO. 392—SENATOR WOODHOUSE

MARCH 20, 2019

Referred to Committee on Judiciary

SUMMARY—~~[Transfers the Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels from the Real Estate Division of the Department of Business and Industry to the Office of the Attorney General.]~~ Revises provisions relating to real property. (BDR ~~[18-1044]~~ 10-1044)

FISCAL NOTE: Effect on Local Government: No.  
Effect on the State: Yes.

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EXPLANATION – Matter in *bolded italics* is new; matter between brackets ~~[omitted material]~~ is material to be omitted.

AN ACT relating to ~~[common interest communities; transferring the Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels from]~~ real property; revising provisions relating to the employment of persons by the Real Estate Division of the Department of Business and Industry ~~[to the Office of the Attorney General.]~~ ; revising provisions relating to the legal representation of the Division; authorizing the creation of a task force to study certain issues; and providing other matters properly relating thereto.

**Legislative Counsel's Digest:**

Existing law creates the Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels within the Real Estate Division of the Department of Business and Industry to investigate and resolve disputes between certain parties in common-interest communities and condominium hotels. (NRS 116.625, 116.765) ~~[Sections 1 and 5 of this bill transfer the Office of the Ombudsman from the Real Estate Division to the Office of the Attorney General. Sections 2, 3, 10 and 11 of this bill make conforming changes to certain required forms. Section 6 of this bill provides that any costs or expenses of the Office of the Ombudsman may be paid to the extent money is available from the Account for Common-Interest Communities and Condominium Hotels, which is administered by the Administrator of the Real Estate Division. Sections 7, 8, 14 and 15 of this bill provide for the continuing jurisdiction and protection from liability of the transferred Office of the Ombudsman. Finally, section 16 of this bill provides that all pending claims or complaints will transfer to the new Office of the Ombudsman on July 1, 2019.]~~ Existing law also: (1) authorizes the Division to employ experts, attorneys, investigators, consultants and other personnel as are necessary to carry out the provisions of chapters 116 and 116B of NRS; and (2) requires the Attorney General to act as the attorney for the Division in all actions and proceedings brought against or by the Division pursuant to the provisions of chapters 116 and 116B. (NRS 116.620, 116B.810) Sections 1.3 and 1.5 of this bill provide that: (1) at least one person employed by the Division must be a certified public accountant or have training, expertise and experience in performing audits; (2) the Attorney General must designate one of his or her deputies to serve as legal counsel for the Division, and

the deputy so designated must have legal experience and expertise in cases involving fraud or fiscal malfeasance; and (3) the designated deputy attorney general must assist the Ombudsman in performing certain statutory duties of the Ombudsman.

Section 1.7 of this bill authorizes the creation of a task force to study issues of concern to common-interest communities in this State.

THE PEOPLE OF THE STATE OF NEVADA, REPRESENTED IN  
SENATE AND ASSEMBLY, DO ENACT AS FOLLOWS:

**Section 1.** ~~[Chapter 228 of NRS is hereby amended by adding thereto a new section to read as follows:~~

~~1. The Attorney General shall~~

~~(a) Administer the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels; and~~

~~(b) Appoint the Ombudsman in accordance with the provisions of NRS 116.625.~~

~~2. The Attorney General may submit claims to the Administrator of the Real Estate Division of the Department of Business and Industry for the costs and expenses of the Office of the Ombudsman. To the extent that money is available for that purpose, those costs and expenses must be reimbursed from the Account for Common Interest Communities and Condominium Hotels created by NRS 116.630.~~

~~3. The Attorney General may recommend such regulations as are necessary to carry out the provisions of this section for adoption by the Commission for Common Interest Communities and Condominium Hotels pursuant to NRS 116.625.] (Deleted by amendment.)~~

**Sec. 1.3. NRS 116.620 is hereby amended to read as follows:**

116.620 1. Except as otherwise provided in this section and within the limits of legislative appropriations and any other money available for this purpose, the Division may employ experts, attorneys, investigators, consultants and other personnel as are necessary to carry out the provisions of this chapter. At least one person employed pursuant to this subsection or NRS 116B.810 must be a certified public accountant certified to practice in this State pursuant to the provisions of chapter 628 of NRS or have training, expertise and experience in performing audits.

2. The Attorney General shall designate one of his or her deputies to act as the attorney for the Division in all actions and proceedings brought against or by the Division pursuant to the provisions of this chapter. The Deputy Attorney General so designated must have legal experience and expertise in cases involving fraud or fiscal malfeasance.

3. The ~~[Attorney General]~~ deputy attorney general designated pursuant to subsection 2 shall ~~[render]~~ :

(a) Render to the Commission and the Division opinions upon all questions of law relating to the construction or interpretation of this chapter, or arising in the administration thereof, that may be submitted to the ~~[Attorney General]~~ deputy attorney general by the Commission or the Division.

(b) Assist the Ombudsman in performing his or duties to assist in the resolution of affidavits filed pursuant to NRS 116.760 and to prepare reports required pursuant to NRS 116.765.

**Sec. 1.5. NRS 116B.810 is hereby amended to read as follows:**

116B.810 1. Except as otherwise provided in this section and within the limits of legislative appropriations and any other money available for this purpose,

the Division may employ experts, attorneys, investigators, consultants and other personnel as are necessary to carry out the provisions of this chapter. At least one person employed pursuant to this subsection or NRS 116.620 must be a certified public accountant certified to practice in this State pursuant to the provisions of chapter 628 of NRS or have training, expertise and experience in performing audits.

2. The Attorney General shall designate one of his or her deputies to act as the attorney for the Division in all actions and proceedings brought against or by the Division pursuant to the provisions of this chapter. The deputy attorney general so designated must have legal experience and expertise in cases involving fraud or fiscal malfeasance.

3. The ~~Attorney General~~ deputy attorney general designated pursuant to subsection 2 shall ~~render~~ :

(a) Render to the Commission and the Division opinions upon all questions of law relating to the construction or interpretation of this chapter, or arising in the administration thereof, that may be submitted to the ~~Attorney General~~ deputy attorney general by the Commission or the Division.

(b) Assist the Ombudsman in performing his or duties to assist in the resolution of affidavits filed pursuant to NRS 116B.885 and to prepare reports required pursuant to NRS 116B.890.

Sec. 1.7. 1. The Director of the Department of Business and Industry may establish a task force to study issues of concern to common-interest communities in this State and, if appropriate, to recommend the enactment of legislation or adoption of regulations that would be beneficial to common-interest communities in this State.

2. If the Director establishes a task force pursuant to subsection 1:

(a) The Director shall serve as Chair of the task force.

(b) The task force must include members who are representatives from:

(1) The Real Estate Division of the Department of Business and Industry.

(2) The Office of the Ombudsman for Owners in Common-Interest Communities and Condominium Hotels.

(3) The Office of the Attorney General.

(4) The common-interest community industry, appointed by the Director.

(c) The task force shall meet at such times as deemed necessary by the Chair.

(d) Members of the task force serve without compensation.

Sec. 2. [NRS 116.311635 is hereby amended to read as follows:

~~116.311635 1. The association or other person conducting the sale shall also, after the expiration of the 90 day period described in paragraph (c) of subsection 1 of NRS 116.31162 and before selling the unit, give notice of the time and place of the sale by recording the notice of sale and by:~~

~~(a) Posting a similar notice particularly describing the unit, for 20 days consecutively, in a public place in the county where the unit is situated;~~

~~(b) Publishing a copy of the notice three times, once each week for 3 consecutive weeks, in a newspaper of general circulation in the county where the unit is situated;~~

~~(c) Notifying the unit's owner or his or her successor in interest as follows:~~

~~(1) A copy of the notice of sale must be mailed, on or before the date of first publication or posting, by certified or registered mail, return receipt requested, to the unit's owner or his or her successor in interest at his or her address, if known, and to the address of the unit; and~~

~~— (2) A copy of the notice of sale must be served, on or before the date of first publication or posting, in the manner set forth in subsection 2; and~~

~~— (d) Mailing, on or before the date of first publication or posting, a copy of the notice by certified mail to:~~

~~— (1) Each person entitled to receive a copy of the notice of default and election to sell notice under subsection 1 of NRS 116.31163;~~

~~— (2) The holder of a security interest recorded before the mailing of the notice of sale, at the address of the holder that is provided pursuant to NRS 657.110 on the Internet website maintained by the Division of Financial Institutions of the Department of Business and Industry; and~~

~~— (3) The Ombudsman.~~

~~— 2. In addition to the requirements set forth in subsection 1, a copy of the notice of sale must be served:~~

~~— (a) By a person who is 18 years of age or older and who is not a party to or interested in the sale by personally delivering a copy of the notice of sale to an occupant of the unit who is of suitable age; or~~

~~— (b) By posting a copy of the notice of sale in a conspicuous place on the unit.~~

~~— 3. Any copy of the notice of sale required to be served pursuant to this section must include:~~

~~— (a) The amount necessary to satisfy the lien as of the date of the proposed sale; and~~

~~— (b) The following warning in 14 point bold type:~~

~~**WARNING! A SALE OF YOUR PROPERTY IS IMMINENT! UNLESS YOU PAY THE AMOUNT SPECIFIED IN THIS NOTICE BEFORE THE SALE DATE, YOU COULD LOSE YOUR HOME, EVEN IF THE AMOUNT IS IN DISPUTE, YOU MUST ACT BEFORE THE SALE DATE. IF YOU HAVE ANY QUESTIONS, PLEASE CALL (name and telephone number of the contact person for the association). IF YOU NEED ASSISTANCE, PLEASE CALL THE FORECLOSURE SECTION OF THE OMBUDSMAN'S OFFICE, [NEVADA REAL ESTATE DIVISION,] OFFICE OF THE ATTORNEY GENERAL, AT (toll free telephone number designated by the [Division]) Office of the Ombudsman) IMMEDIATELY.**~~

~~— 4. Proof of service of any copy of the notice of sale required to be served pursuant to this section must consist of:~~

~~— (a) A certificate of mailing which evidences that the notice was mailed through the United States Postal Service; or~~

~~— (b) An affidavit of service signed by the person who served the notice stating:~~

~~— (1) The time of service, manner of service and location of service; and~~

~~— (2) The name of the person served or, if the notice was not served on a person, a description of the location where the notice was posted on the unit.] **(Deleted by amendment.)**~~

~~**Sec. 3. [NRS 116.41095 is hereby amended to read as follows:**~~

~~**116.41095 The information statement required by NRS 116.4103 and 116.4109 must be in substantially the following form:**~~

~~**BEFORE YOU PURCHASE PROPERTY IN A  
COMMON INTEREST COMMUNITY  
DID YOU KNOW?**~~

~~**1. YOU GENERALLY HAVE 5 DAYS TO CANCEL THE  
PURCHASE AGREEMENT?**~~

~~When you enter into a purchase agreement to buy a home or unit in a common interest community, in most cases you should receive either a public offering statement, if you are the original purchaser of the home or unit, or a resale package, if you are not the original purchaser. The law generally provides for a 5-day period in which you have the right to cancel the purchase agreement. The 5-day period begins on different starting dates, depending on whether you receive a public offering statement or a resale package. Upon receiving a public offering statement or a resale package, you should make sure you are informed of the deadline for exercising your right to cancel. In order to exercise your right to cancel, the law generally requires that you hand deliver the notice of cancellation to the seller within the 5-day period, or mail the notice of cancellation to the seller by prepaid United States mail within the 5-day period. Alternatively, if you are not the original purchaser and received a resale package, you may deliver the notice of cancellation by electronic transmission to the seller within the 5-day period in order to exercise your right to cancel. For more information regarding your right to cancel, see Nevada Revised Statutes 116.4108, if you received a public offering statement, or Nevada Revised Statutes 116.4109, if you received a resale package.~~

~~2. YOU ARE AGREEING TO RESTRICTIONS ON HOW YOU CAN USE YOUR PROPERTY?~~

~~These restrictions are contained in a document known as the Declaration of Covenants, Conditions and Restrictions. The CC&Rs become a part of the title to your property. They bind you and every future owner of the property, whether or not you have read them or had them explained to you. The CC&Rs, together with other "governing documents" (such as association bylaws and rules and regulations), are intended to preserve the character and value of properties in the community, but may also restrict what you can do to improve or change your property and limit how you use and enjoy your property. By purchasing a property encumbered by CC&Rs, you are agreeing to limitations that could affect your lifestyle and freedom of choice. You should review the CC&Rs, and other governing documents before purchasing to make sure that these limitations and controls are acceptable to you. Certain provisions in the CC&Rs and other governing documents may be superseded by contrary provisions of chapter 116 of the Nevada Revised Statutes. The Nevada Revised Statutes are available at the Internet address <http://www.leg.state.nv.us/nrs/>.~~

~~3. YOU WILL HAVE TO PAY OWNERS' ASSESSMENTS FOR AS LONG AS YOU OWN YOUR PROPERTY?~~

~~As an owner in a common interest community, you are responsible for paying your share of expenses relating to the common elements, such as landscaping, shared amenities and the operation of any homeowners' association. The obligation to pay these assessments binds you and every future owner of the property. Owners' fees are usually assessed by the homeowners' association and due monthly. You have to pay dues whether or not you agree with the way the association is managing the property or spending the assessments. The executive board of the association may have the power to change and increase the amount of the assessment and to levy special assessments against your property to meet extraordinary expenses. In some communities, major components of the common elements of the community such as roofs and private roads must be maintained and replaced by the association. If the association is not well managed or fails to provide adequate funding for reserves to repair, replace and restore~~

common elements, you may be required to pay large, special assessments to accomplish these tasks.

~~4. IF YOU FAIL TO PAY OWNERS' ASSESSMENTS, YOU COULD LOSE YOUR HOME?~~

If you do not pay these assessments when due, the association usually has the power to collect them by selling your property in a nonjudicial foreclosure sale. If fees become delinquent, you may also be required to pay penalties and the association's costs and attorney's fees to become current. If you dispute the obligation or its amount, your only remedy to avoid the loss of your home may be to file a lawsuit and ask a court to intervene in the dispute.

~~5. YOU MAY BECOME A MEMBER OF A HOMEOWNERS' ASSOCIATION THAT HAS THE POWER TO AFFECT HOW YOU USE AND ENJOY YOUR PROPERTY?~~

Many common interest communities have a homeowners' association. In a new development, the association will usually be controlled by the developer until a certain number of units have been sold. After the period of developer control, the association may be controlled by property owners like yourself who are elected by homeowners to sit on an executive board and other boards and committees formed by the association. The association, and its executive board, are responsible for assessing homeowners for the cost of operating the association and the common or shared elements of the community and for the day to day operation and management of the community. Because homeowners sitting on the executive board and other boards and committees of the association may not have the experience or professional background required to understand and carry out the responsibilities of the association properly, the association may hire professional community managers to carry out these responsibilities.

Homeowners' associations operate on democratic principles. Some decisions require all homeowners to vote, some decisions are made by the executive board or other boards or committees established by the association or governing documents. Although the actions of the association and its executive board are governed by state laws, the CC&Rs and other documents that govern the common interest community, decisions made by these persons will affect your use and enjoyment of your property, your lifestyle and freedom of choice, and your cost of living in the community. You may not agree with decisions made by the association or its governing bodies even though the decisions are ones which the association is authorized to make. Decisions may be made by a few persons on the executive board or governing bodies that do not necessarily reflect the view of the majority of homeowners in the community. If you do not agree with decisions made by the association, its executive board or other governing bodies, your remedy is typically to attempt to use the democratic processes of the association to seek the election of members of the executive board or other governing bodies that are more responsive to your needs. If you have a dispute with the association, its executive board or other governing bodies, you may be able to resolve the dispute through the complaint, investigation and intervention process administered by the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels [,] or the Nevada Real Estate Division and the Commission for Common Interest Communities and Condominium Hotels. However, to resolve some disputes, you may have to mediate or arbitrate



the dispute and, if mediation or arbitration is unsuccessful, you may have to file a lawsuit and ask a court to resolve the dispute. In addition to your personal cost in mediation or arbitration, or to prosecute a lawsuit, you may be responsible for paying your share of the association's cost in defending against your claim.

~~6. YOU ARE REQUIRED TO PROVIDE PROSPECTIVE PURCHASERS OF YOUR PROPERTY WITH INFORMATION ABOUT LIVING IN YOUR COMMON INTEREST COMMUNITY?~~

The law requires you to provide a prospective purchaser of your property with a copy of the community's governing documents, including the CC&Rs, association bylaws, and rules and regulations, as well as a copy of this document. You are also required to provide a copy of the association's current year to date financial statement, including, without limitation, the most recent audited or reviewed financial statement, a copy of the association's operating budget and information regarding the amount of the monthly assessment for common expenses, including the amount set aside as reserves for the repair, replacement and restoration of common elements. You are also required to inform prospective purchasers of any outstanding judgments or lawsuits pending against the association of which you are aware. For more information regarding these requirements, see Nevada Revised Statutes 116.4109.

~~7. YOU HAVE CERTAIN RIGHTS REGARDING OWNERSHIP IN A COMMON INTEREST COMMUNITY THAT ARE GUARANTEED YOU BY THE STATE?~~

Pursuant to provisions of chapter 116 of Nevada Revised Statutes, you have the right:

~~(a) To be notified of all meetings of the association and its executive board, except in cases of emergency.~~

~~(b) To attend and speak at all meetings of the association and its executive board, except in some cases where the executive board is authorized to meet in closed, executive session.~~

~~(c) To request a special meeting of the association upon petition of at least 10 percent of the homeowners.~~

~~(d) To inspect, examine, photocopy and audit financial and other records of the association.~~

~~(e) To be notified of all changes in the community's rules and regulations and other actions by the association or board that affect you.~~

~~8. QUESTIONS?~~

Although they may be voluminous, you should take the time to read and understand the documents that will control your ownership of a property in a common interest community. You may wish to ask your real estate professional, lawyer or other person with experience to explain anything you do not understand. You may also request assistance from the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels, [Nevada Real Estate Division,] *Office of the Attorney General*, at (telephone number [ ]) *designated by the Office of the Ombudsman*).

Buyer or prospective buyer's initials: \_\_\_\_\_

Date: \_\_\_\_\_ **(Deleted by amendment.)**

**Sec. 4.** [NRS 116.615 is hereby amended to read as follows:

~~116.615 1. [The] Except as otherwise provided in section 1 of this act, the provisions of this chapter must be administered by the Division, subject to the~~

~~administrative supervision of the Director of the Department of Business and Industry.~~

~~2. The Commission and the Division may do all things necessary and convenient to carry out the provisions of this chapter, including, without limitation, prescribing such forms and adopting such procedures as are necessary to carry out the provisions of this chapter.~~

~~3. The Commission, or the Administrator with the approval of the Commission, may adopt such regulations as are necessary to carry out the provisions of this chapter.~~

~~4. The Commission may by regulation delegate any authority conferred upon it by the provisions of this chapter to the Administrator to be exercised pursuant to the regulations adopted by the Commission.~~

~~5. When regulations are proposed by the Administrator, in addition to other notices required by law, the Administrator shall provide copies of the proposed regulations to the Commission not later than 30 days before the next meeting of the Commission. The Commission shall approve, amend or disapprove any proposed regulations at that meeting.~~

~~6. All regulations adopted by the Commission, or adopted by the Administrator with the approval of the Commission, must be published by the Division, posted on its website and offered for sale at a reasonable fee.~~ **(Deleted by amendment.)**

**Sec. 5. [NRS 116.625 is hereby amended to read as follows:]**

~~116.625 1. The Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels is hereby created within the [Division.]~~  
**Office of the Attorney General.**

~~2. The [Administrator] **Attorney General** shall appoint the Ombudsman. The Ombudsman is in the unclassified service of the State.~~

~~3. The Ombudsman must be qualified by training and experience to perform the duties and functions of office.~~

~~4. In addition to any other duties set forth in this chapter, the Ombudsman shall:~~

~~(a) Assist in processing claims submitted to mediation or arbitration or referred to a program pursuant to NRS 38.300 to 38.360, inclusive;~~

~~(b) Assist owners in common interest communities and condominium hotels to understand their rights and responsibilities as set forth in this chapter and chapter 116B of NRS and the governing documents of their associations, including, without limitation, publishing materials related to those rights and responsibilities;~~

~~(c) Assist members of executive boards and officers of associations to carry out their duties;~~

~~(d) When appropriate, investigate disputes involving the provisions of this chapter or chapter 116B of NRS or the governing documents of an association and assist in resolving such disputes; and~~

~~(e) Compile and maintain a registration of each association organized within the State which includes, without limitation, the following information:~~

~~(1) The name, address and telephone number of the association;~~

~~(2) The name of each community manager for the common interest community or the association of a condominium hotel and the name of any other person who is authorized to manage the property at the site of the common interest community or condominium hotel;~~

~~(3) The names, mailing addresses and telephone numbers of the members of the executive board of the association;~~

~~(4) The name of the declarant;~~

~~(5) The number of units in the common interest community or condominium hotel;~~

~~(6) The total annual assessment made by the association;~~

~~(7) The number of foreclosures which were completed on units within the common interest community or condominium hotel and which were based on liens for the failure of the unit's owner to pay any assessments levied against the unit or any fines imposed against the unit's owner; and~~

~~(8) Whether the study of the reserves of the association has been conducted pursuant to NRS 116.31152 or 116B.605 and, if so, the date on which it was completed.] (Deleted by amendment.)~~

**Sec. 6.** ~~[NRS 116.620 is hereby amended to read as follows:]~~

~~116.620 1. There is hereby created the Account for Common Interest Communities and Condominium Hotels in the State General Fund. The Account must be administered by the Administrator.~~

~~2. Except as otherwise provided in subsection 3, all money received by the Commission, a hearing panel or the Division pursuant to this chapter or chapter 116B of NRS, including, without limitation, the fees collected pursuant to NRS 116.31155 and 116B.620, must be deposited into the Account.~~

~~3. If the Commission imposes a fine or penalty, the Commission shall deposit the money collected from the imposition of the fine or penalty with the State Treasurer for credit to the State General Fund. If the money is so deposited, the Commission may present a claim to the State Board of Examiners for recommendation to the Interim Finance Committee if money is required to pay attorney's fees or the costs of an investigation, or both.~~

~~4. The interest and income earned on the money in the Account, after deducting any applicable charges, must be credited to the Account.~~

~~5. The money in the Account must be used solely to defray:~~

~~(a) The costs and expenses of the Commission and the Office of the Ombudsman;~~

~~(b) If authorized by the Commission or any regulations adopted by the Commission, the costs and expenses of subsidizing proceedings for mediation, arbitration and a program conducted pursuant to NRS 38.300 to 38.360, inclusive; and~~

~~(c) If authorized by the Legislature or by the Interim Finance Committee if the Legislature is not in session, the costs and expenses of administering the Division.~~

~~6. The Administrator shall pay any claims submitted by the Office of the Attorney General pursuant to section 1 of this act to reimburse the costs and expenses of the Office of the Ombudsman.] (Deleted by amendment.)~~

**Sec. 7.** ~~[NRS 116.635 is hereby amended to read as follows:]~~

~~116.635 The Commission and its members, each hearing panel and its members, the Administrator, the Ombudsman, the Office of the Ombudsman, the Division, and the experts, attorneys, investigators, consultants and other personnel of the Commission, the Office of the Ombudsman and the Division are immune from any civil liability for any decision or action taken in good faith and without malicious intent in carrying out the provisions of this chapter.] (Deleted by amendment.)~~

**Sec. 8.** ~~[NRS 116.750 is hereby amended to read as follows:]~~

~~116.750 1. In carrying out the provisions of NRS 116.745 to 116.795, inclusive, the Division and the Office of the Ombudsman have jurisdiction to investigate and the Commission and each hearing panel has jurisdiction to take appropriate action against any person who commits a violation, including, without limitation:~~

~~(a) Any association and any officer, employee or agent of an association;~~

~~— (b) Any member of an executive board;~~  
~~— (c) Any community manager who holds a certificate and any other community manager;~~  
~~— (d) Any person who is registered as a reserve study specialist, or who conducts a study of reserves, pursuant to chapter 116A of NRS;~~

~~— (e) Any declarant or affiliate of a declarant;~~

~~— (f) Any unit's owner;~~

~~— (g) Any tenant of a unit's owner if the tenant has entered into an agreement with the unit's owner to abide by the governing documents of the association and the provisions of this chapter and any regulations adopted pursuant thereto;~~

~~2. The jurisdiction set forth in subsection 1 applies to any officer, employee or agent of an association or any member of an executive board who commits a violation and who:~~

~~— (a) Currently holds his or her office, employment, agency or position or who held the office, employment, agency or position at the commencement of proceedings against him or her;~~

~~— (b) Resigns his or her office, employment, agency or position;~~

~~— (1) After the commencement of proceedings against him or her; or~~

~~— (2) Within 1 year after the violation is discovered or reasonably should have been discovered.] (Deleted by amendment.)~~

**Sec. 9.** ~~[NRS 116.757 is hereby amended to read as follows:~~

~~116.757 1. Except as otherwise provided in this section and NRS 239.0115, a written affidavit filed with the Division pursuant to NRS 116.760, all documents and other information filed with the written affidavit and all documents and other information compiled as a result of an investigation conducted to determine whether to file a formal complaint with the Commission are confidential. The Division and the Office of the Ombudsman shall not disclose any information that is confidential pursuant to this subsection, in whole or in part, to any person, including, without limitation, a person who is the subject of an investigation or complaint, unless and until a formal complaint is filed pursuant to subsection 2 and the disclosure is required pursuant to subsection 2.~~

~~2. A formal complaint filed by the Administrator with the Commission and all documents and other information considered by the Commission or a hearing panel when determining whether to impose discipline or take other administrative action pursuant to NRS 116.745 to 116.795, inclusive, are public records.] (Deleted by amendment.)~~

**Sec. 10.** ~~[NRS 116B.645 is hereby amended to read as follows:~~

~~116B.645 1. The association or hotel unit owner, as applicable, shall also, after the expiration of the 90 days and before selling the unit:~~

~~— (a) Give notice of the time and place of the sale in the manner and for a time not less than that required by law for the sale of real property upon execution, except that in lieu of following the procedure for service on a judgment debtor pursuant to NRS 21.130, service must be made on the residential unit owner as follows:~~

~~— (1) A copy of the notice of sale must be mailed, on or before the date of first publication or posting, by certified or registered mail, return receipt requested, to the residential unit owner or his or her successor in interest at the residential unit owner's address, if known, and to the address of the residential unit; and~~

~~— (2) A copy of the notice of sale must be served, on or before the date of first publication or posting, in the manner set forth in subsection 2; and~~

~~— (b) Mail, on or before the date of first publication or posting, a copy of the notice by first class mail to:~~

~~1. Each person entitled to receive a copy of the notice of default and election to sell notice under NRS 116B.640;~~

~~2. The holder of a recorded security interest or the purchaser of the residential unit, if either of them has notified the association, before the mailing of the notice of sale, of the existence of the security interest, lease or contract of sale, as applicable; and~~

~~3. The Ombudsman.~~

~~2. In addition to the requirements set forth in subsection 1, a copy of the notice of sale must be served:~~

~~(a) By a person who is 18 years of age or older and who is not a party to or interested in the sale by personally delivering a copy of the notice of sale to an occupant of the residential unit who is of suitable age; or~~

~~(b) By posting a copy of the notice of sale in a conspicuous place on the residential unit.~~

~~3. Any copy of the notice of sale required to be served pursuant to this section must include:~~

~~(a) The amount necessary to satisfy the lien as of the date of the proposed sale; and~~

~~(b) The following warning in 14-point bold type:~~

~~**WARNING! A SALE OF YOUR PROPERTY IS IMMINENT! UNLESS YOU PAY THE AMOUNT SPECIFIED IN THIS NOTICE BEFORE THE SALE DATE, YOU COULD LOSE YOUR UNIT, EVEN IF THE AMOUNT IS IN DISPUTE. YOU MUST ACT BEFORE THE SALE DATE. IF YOU HAVE ANY QUESTIONS, PLEASE CALL (name and telephone number of the contact person for the association or hotel unit owner). IF YOU NEED ASSISTANCE, PLEASE CALL THE FORECLOSURE SECTION OF THE OMBUDSMAN'S OFFICE, [NEVADA REAL ESTATE DIVISION,] OFFICE OF THE ATTORNEY GENERAL, AT (toll free telephone number designated by the [Division]) Office of the Ombudsman) IMMEDIATELY.**~~

~~4. Proof of service of any copy of the notice of sale required to be served pursuant to this section must consist of:~~

~~(a) A certificate of mailing which evidences that the notice was mailed through the United States Postal Service; or~~

~~(b) An affidavit of service signed by the person who served the notice stating:~~

~~(1) The time of service, manner of service and location of service; and~~

~~(2) The name of the person served or, if the notice was not served on a person, a description of the location where the notice was posted on the residential unit.)~~

**Sec. 11. [NRS 116B.765 is hereby amended to read as follows:**

~~116B.765 The information statement required by NRS 116B.735 and 116B.760 must be in substantially the following form:~~

**~~BEFORE YOU PURCHASE PROPERTY IN A  
CONDOMINIUM HOTEL  
DID YOU KNOW...~~**

~~1. YOU GENERALLY HAVE 5 DAYS TO CANCEL THE PURCHASE AGREEMENT?~~

~~When you enter into a purchase agreement to buy a home or unit in a condominium hotel, in most cases you should receive either a public offering statement, if you are the original purchaser of the home or unit, or~~

1 a resale package, if you are not the original purchaser. The law generally  
2 provides for a 5-day period in which you have the right to cancel the  
3 purchase agreement. The 5-day period begins on different starting dates,  
4 depending on whether you receive a public offering statement or a resale  
5 package. Upon receiving a public offering statement or a resale package,  
6 you should make sure you are informed of the deadline for exercising your  
7 right to cancel. In order to exercise your right to cancel, the law generally  
8 requires that you hand deliver the notice of cancellation to the seller within  
9 the 5-day period, or mail the notice of cancellation to the seller by prepaid  
10 United States mail within the 5-day period. For more information regarding  
11 your right to cancel, see NRS 116B.755, if you received a public offering  
12 statement, or NRS 116B.760, if you received a resale package.

13 ~~2. YOU ARE AGREEING TO RESTRICTIONS ON HOW YOU~~  
14 ~~CAN USE YOUR PROPERTY?~~

15 These restrictions are contained in a document known as the Declaration of  
16 Covenants, Conditions and Restrictions. The CC&Rs become a part of the  
17 title to your property. They bind you and every future owner of the property,  
18 whether or not you have read them or had them explained to you. The  
19 CC&Rs, together with other "governing documents" (such as association  
20 bylaws and rules and regulations), are intended to preserve the character  
21 and value of properties in the condominium hotel, but may also restrict  
22 what you can do to improve or change your property and limit how you use  
23 and enjoy your property. By purchasing a property encumbered by CC&Rs,  
24 you are agreeing to limitations that could affect your lifestyle and freedom  
25 of choice. You should review the CC&Rs, and other governing documents  
26 before purchasing to make sure that these limitations and controls are  
27 acceptable to you. Certain provisions in the CC&Rs and other governing  
28 documents may be superseded by contrary provisions of chapter 116B of  
29 the Nevada Revised Statutes. The Nevada Revised Statutes are available at  
30 the Internet address <http://www.leg.state.nv.us/nrs/>.

31 ~~3. YOU WILL HAVE TO PAY OWNERS' ASSESSMENTS AND~~  
32 ~~CHARGES FOR AS LONG AS YOU OWN YOUR PROPERTY?~~

33 As an owner in a condominium hotel, you are responsible for paying your  
34 share of expenses relating to the common elements and shared components.  
35 The obligation to pay these expenses binds you and every future owner of  
36 the property. Owners' fees are usually assessed for these expenses monthly.  
37 You have to pay dues whether or not you agree with the way the  
38 association or the hotel unit owner is managing the property or spending the  
39 assessments or charges. The hotel unit owner executive board of the  
40 association may have the power to change and increase the amount of the  
41 assessment or charges and to levy special assessments or special charges  
42 against your property to meet extraordinary expenses.

43 ~~4. IF YOU FAIL TO PAY OWNERS' ASSESSMENTS OR~~  
44 ~~CHARGES, YOU COULD LOSE YOUR HOME?~~

45 If you do not pay these assessments or charges when due, the hotel unit  
46 owner or the association usually has the power to collect them by selling  
47 your property in a nonjudicial foreclosure sale. If fees become delinquent,  
48 you may also be required to pay penalties and the association's or hotel unit  
49 owner's costs, as applicable, and attorney's fees to become current. If you  
50 dispute the obligation or its amount, your only remedy to avoid the loss of  
51 your home may be to file a lawsuit and ask a court to intervene in the  
52 dispute.

~~5. YOU MAY BECOME A MEMBER OF A HOMEOWNERS' ASSOCIATION THAT HAS THE POWER TO AFFECT HOW YOU USE AND ENJOY YOUR PROPERTY?~~

~~Many condominium hotels have a homeowners' association. In a new development, the association will usually be controlled by the developer until a certain number of units have been sold. After the period of developer control, the association may be controlled by property owners like yourself who are elected by homeowners to sit on an executive board and other boards and committees formed by the association. The association, and its executive board, are responsible for assessing homeowners for the cost of operating the association and the common elements of the condominium hotel. Because homeowners sitting on the executive board and other boards and committees of the association may not have the experience or professional background required to understand and carry out the responsibilities of the association properly, the association may hire professional condominium association managers to carry out these responsibilities.~~

~~Homeowners' associations operate on democratic principles. Some decisions require all homeowners to vote, some decisions are made by the executive board or other boards or committees established by the association or governing documents. Although the actions of the association and its executive board are governed by state laws, the CC&Rs and other documents that govern the condominium hotel, decisions made by these persons will affect your use and enjoyment of your property, your lifestyle and freedom of choice, and your cost of living in the condominium hotel. You may not agree with decisions made by the association or its governing bodies even though the decisions are ones which the association is authorized to make. Decisions may be made by a few persons on the executive board or governing bodies that do not necessarily reflect the view of the majority of residential unit in the condominium hotel. If you do not agree with decisions made by the association, its executive board or other governing bodies, your remedy is typically to attempt to use the democratic processes of the association to seek the election of members of the executive board or other governing bodies that are more responsive to your needs. If you have a dispute with the association, its executive board or other governing bodies, you may be able to resolve the dispute through the complaint, investigation and intervention process administered by the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels [ ] or the Nevada Real Estate Division and the Commission for Common Interest Communities and Condominium Hotels. However, to resolve some disputes, you may have to mediate or arbitrate the dispute and, if mediation or arbitration is unsuccessful, you may have to file a lawsuit and ask a court to resolve the dispute. In addition to your personal cost in mediation or arbitration, or to prosecute a lawsuit, you may be responsible for paying your share of the association's cost in defending against your claim.~~

~~6. YOU ARE REQUIRED TO PROVIDE PROSPECTIVE PURCHASERS OF YOUR PROPERTY WITH INFORMATION ABOUT LIVING IN YOUR CONDOMINIUM HOTEL?~~

~~The law requires you to provide a prospective purchaser of your property with a copy of the condominium hotel's governing documents, including the CC&Rs, association bylaws, and rules and regulations, as well as a copy of this document. You are also required to provide a copy of the~~

association's current year-to-date financial statement, including, without limitation, the most recent audited or reviewed financial statement, a copy of the association's operating budget and information regarding the amount of the monthly assessment for common expenses, including the amount set aside as reserves for the repair, replacement and restoration of common elements. You are also required to provide a copy of the current year-to-date statement of the shared expenses charged to your unit by the declarant or hotel unit owner, as applicable. You are also required to inform prospective purchasers of any outstanding judgments or lawsuits pending against the association of which you are aware. For more information regarding these requirements, see NRS 116B-725 to 116B-795, inclusive.

~~7. YOU HAVE CERTAIN RIGHTS REGARDING OWNERSHIP IN A CONDOMINIUM HOTEL THAT ARE GUARANTEED YOU BY THE STATE?~~

Pursuant to provisions of this chapter, you have the right:

~~(a) To be notified of all meetings of the association and its executive board, except in cases of emergency;~~

~~(b) To attend and speak at all meetings of the association and its executive board, except in some cases where the executive board is authorized to meet in closed, executive session;~~

~~(c) To request a special meeting of the association;~~

~~(d) To inspect, examine, photocopy and audit financial and other records of the association;~~

~~(e) To be notified of all changes in the condominium hotel's rules and regulations and other actions by the association or board that affect you.~~

~~8. QUESTIONS?~~

Although they may be voluminous, you should take the time to read and understand the documents that will control your ownership of a property in a condominium hotel. You may wish to ask your real estate professional, lawyer or other person with experience to explain anything you do not understand. You may also request assistance from the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels, [Nevada Real Estate Division,] *Office of the Attorney General*, at (telephone number).

Buyer or prospective buyer's initials: \_\_\_\_\_

Date: \_\_\_\_\_, **(Deleted by amendment.)**

**Sec. 12.** [NRS 116B.800 is hereby amended to read as follows:

~~116B.800 [The] *Except as otherwise provided in section 1 of this act, the Commission for Common Interest Communities and Condominium Hotels created by NRS 116.600, the Division and the Director of the Department of Business and Industry have jurisdiction over the enforcement of this chapter as set forth herein.*~~  
**(Deleted by amendment.)**

**Sec. 13.** [NRS 116B.805 is hereby amended to read as follows:

~~116B.805 1. [The] *Except as otherwise provided in section 1 of this act, the provisions of this chapter must be administered by the Division, subject to the administrative supervision of the Director of the Department of Business and Industry.*~~

~~2. The Commission and the Division may do all things necessary and convenient to carry out the provisions of this chapter, including, without limitation, prescribing such forms and adopting such procedures as are necessary to carry out the provisions of this chapter.~~



~~2. The Commission, or the Administrator with the approval of the Commission, may adopt such regulations as are necessary to carry out the provisions of this chapter.~~

~~4. The Commission may by regulation delegate any authority conferred upon it by the provisions of this chapter to the Administrator to be exercised pursuant to the regulations adopted by the Commission.~~

~~5. When regulations are proposed by the Administrator, in addition to other notices required by law, the Administrator shall provide copies of the proposed regulations to the Commission not later than 30 days before the next meeting of the Commission. The Commission shall approve, amend or disapprove any proposed regulations at that meeting.~~

~~6. All regulations adopted by the Commission, or adopted by the Administrator with the approval of the Commission, must be published by the Division, posted on its website and offered for sale at a reasonable fee. (Deleted by amendment.)~~

**Sec. 14.** [NRS 116B.820 is hereby amended to read as follows:]

~~116B.820 The Commission and its members, each hearing panel and its members, the Administrator, the Ombudsman, the Office of the Ombudsman, the Division, and the experts, attorneys, investigators, consultants and other personnel of the Commission, the Office of the Ombudsman and the Division are immune from any civil liability for any decision or action taken in good faith and without malicious intent in carrying out the provisions of this chapter. (Deleted by amendment.)~~

**Sec. 15.** [NRS 116B.870 is hereby amended to read as follows:]

~~116B.870 1. In carrying out the provisions of NRS 116B.870 to 116B.920, inclusive, the Division and the Office of the Ombudsman have jurisdiction to investigate and the Commission and each hearing panel has jurisdiction to take appropriate action against any person who commits a violation, including, without limitation:~~

- ~~(a) Any association and any officer, employee or agent of an association;~~
- ~~(b) Any member of an executive board;~~
- ~~(c) Any declarant, affiliate of a declarant or hotel unit owner;~~
- ~~(d) Any unit's owner;~~
- ~~(e) Any tenant of a unit's owner if the tenant has entered into an agreement with the unit's owner to abide by the governing documents of the association and the provisions of this chapter and any regulations adopted pursuant thereto.~~

~~2. The jurisdiction set forth in subsection 1 applies to any officer, employee or agent of an association or any member of an executive board who commits a violation and who:~~

~~(a) Currently holds his or her office, employment, agency or position or who held his or her office, employment, agency or position at the commencement of proceedings against him or her;~~

~~(b) Resigns his or her office, employment, agency or position;~~

~~(1) After the commencement of proceedings against him or her; or~~

~~(2) Within 1 year after the violation is discovered or reasonably should have been discovered. (Deleted by amendment.)~~

**Sec. 16.** [1. Any claim or complaint submitted to or being processed by the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels within the Real Estate Division of the Department of Business and Industry before July 1, 2019, shall be deemed to be the responsibility of the Office of the Ombudsman for Owners in Common Interest Communities and Condominium Hotels within the Office of the Attorney General.

~~2. Any person who, on July 1, 2019, is serving as the Ombudsman for Owners in Common Interest Communities and Condominium Hotels may, if he or she is otherwise qualified on that date, continue to serve in that capacity until his or her successor is appointed pursuant to NRS 116.625, as amended by section 5 of this act.~~ (Deleted by amendment.)

**Sec. 17.** This act becomes effective ~~1.~~

~~1. Upon passage and approval for the purpose of adopting any regulations and performing any preparatory administrative tasks necessary to carry out the provisions of this act; and~~

~~2. On~~ on July 1, 2019, ~~.~~ . ~~for all other purposes.~~